

SCOTTISH HOSPITALS INQUIRY

**Bundle of documents for Oral hearings
commencing from 19 August 2024 in
relation to the Queen Elizabeth University
Hospital and the Royal Hospital for
Children, Glasgow**

**Bundle 24 - Documents referred to in the
Expert Report by Allan Bennett regarding
Cryptococcus, and Supporting
Documentation**

Volume 2

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The terms of that restriction order are published on the Inquiry website.

Table of Contents

103.	A49332396	QEUH - IAU Lightwell Trapped Magpie - 04 May 2019	Page 8
104.	A49332394	QEUH - IAU Lightwell Trapped Magpie - 05 May 2019	Page 9
105.	A49332397	QEUH - Level 12 Cradle Pigeon Removal - 08 May 2019	Page 10
106.	A49335872	NHS GGC - Pigeon Fouling Build up removal and installation of pigeon exclusion netting - QEUH - 20 May 2019	Page 11
107.	A49332398	QEUH - Ward 47 Dead Pigeon - 21 May 2019	Page 13
108.	A49332402	QEUH - Gull Nest Removal - 06 June 2019	Page 14
109.	A49332399	QEUH - Pigeon ARU Dept - 08 June 2019	Page 15
110.	A49332405	QEUH - Pigeon Trapping - 14 June 2019	Page 16
111.	A49332407	QEUH - Pigeons - 14 June 2019	Page 17
112.	A49332403	QEUH - OPD pigeons - 17 June 2019	Page 18
113.	A49330313	Plant Room Report - 19 June 2019	Page 19
114.	A49330316	Plant Room Report - 20 June 2019	Page 20
115.	A49330318	Plant Room Report (2) - 21 June 2019	Page 21
116.	A49332404	QEUH - Pigeon Neurology Dept Entrance - 28 June 2019	Page 22
117.	A49335874	NHS GGC - ED Courtyard Pigeon Fouling Build Up removal and sanitisation - 09 July 2019	Page 23

118.	A49332422	QEUH - Trapped bird Ward 4B - 28 August 2019	Page 24
119.	A49332421	QEUH - Pigeon Trapping - 30 August 2019	Page 25
120.	A49332432	QEUH - Pigeon Trapping - 06 September 2019	Page 26
121.	A49332373	QEUH - Pigeon Reception Neurology - 05 December 2019	Page 27
122.	A49332444	QEUH - Bird call Neonatal Maternity - 20 December 2019	Page 28
123.	A49335879	NHS - Feral Pigeon Infestation - QEUH - 03 February 2020	Page 29
124.	A49335885	NHS - Deep Clean, sanitise and install bird repellent spike on link bridge - QEUH - 04 February 2020	Page 31
125.	A49335884	NHS - Feral Pigeon Infestation - Maternity Building QEUH - 05 February 2020	Page 34
126.	A49335880	NHS - Feral Pigeon Works - Maternity Building RHC Link Bridge Neuro QEUH - 05 February 2020	Page 36
127.	A49335881	NHS - Feral Pigeon Infestation - QEUH Uni - 20 February 2020	Page 40
128.	A49335886	NHS - Feral Pigeon Infestation - QEUH only - 20 February 2020	Page 42
129.	A49335889	NHS - Feral Pigeon Environmental Deep Clean, Sanitation and Spiking Works - 28 February 2020	Page 47
130.	A49335888	NHS - Gull Disruption QEUH - 24 March 2020	Page 49
131.	A49335892	NHS - Feral Pigeon Environmental Deep Clean, Sanitation and Spiking Works level 2 - 02 April 2020	Page 51
132.	A49333718	QEUH - Pigeon trapping - 03 April 2020	Page 53
133.	A49333724	QEUH Pigeon Trapping - Completed - 03 April 2020	Page 55
134.	A49333716	QEUH - Pigeon - 23 April 2020	Page 56
135.	A49333717	QEUH - Pigeon - 24 April 2020	Page 58

136.	A49335891	NHS - Feral Pigeon Netting repair Deep Clean, Sanitation - 27 April 2020	Page 60
137.	A49333713	QEUH - Gulls - 27 April 2020	Page 62
138.	A49333714	QEUH - Magpie - 27 April 2020	Page 63
139.	A49335893	NHS - Feral Pigeon Netting Children's play area - 28 April 2020	Page 65
140.	A49335901	NHS - Langland's Building Gulls QEUH - 28 April 2020	Page 67
141.	A49335894	NHS - Feral Pigeon spike at maternity above netting - 01 May 2020	Page 69
142.	A49333739	QEUH - Pigeon Spiking - 06 May 2020	Page 70
143.	A49333741	QEUH - Trapped Bird - 09 May 2020	Page 72
144.	A49333738	QEUH - Pigeon - 19 May 2020	Page 74
145.	A49333737	QEUH - Dead pigeon - 21 May 2020	Page 76
146.	A49335896	NHS - Installation of feral pigeon repellent children's play area at L3 RHC QEUH - 15 June 2020	Page 78
147.	A49333746	QEUH - Dead pigeon - 26 June 2020	Page 80
148.	A49333756	QEUH - Birds - 02 July 2020	Page 82
149.	A49333755	QEUH - Bird call out - 03 July 2020	Page 84
150.	A49333762	QEUH - Pigeon - 03 July 2020	Page 85
151.	A49333758	QEUH - Gull call out - 10 July 2020	Page 87
152.	A49333765	QEUH - Seagull - 10 July 2020	Page 88
153.	A49333768	QEUH - Trapped bird - 24 July 2020	Page 90
154.	A49333766	QEUH - Seagull - 29 July 2020	Page 92
155.	A49333774	QEUH - Bird's Nest - 04 August 2020	Page 94

156.	A49333775	QEUH - Bird's Nest - 12 August 2020	Page 96
157.	A49335904	NHS GGC - Significant Feral Pigeon Issue Dialysis Dept Level 2 - QEUH Glasgow - 11 September 2020	Page 98
158.	A49335911	NHS GGC - Airhandling Plant on Roof above Ultrasound - Maternity Unit QEUH Glasgow Feral Pigeon Fouling - 24 September 2020	Page 100
159.	A49333787	QEUH - Dead pigeon - 25 September 2020	Page 103
160.	A49333797	QEUH - Bird - 19 October 2020	Page 105
161.	A49335910	NHS - Feral Pigeon Netting Outside Plantroom 32 - 27 October 2020	Page 107
162.	A49333809	QEUH - Magpie - 01 November 2020	Page 109
163.	A49333808	QEUH - Magpie - 03 November 2020	Page 110
164.	A49333810	QEUH - Pigeon survey - 06 November 2020	Page 112
165.	A49335715	QEUH - Pigeon fouling - 01 January 2021	Page 113
166.	A49335908	NHS - Gull Disruption QEUH - 02 February 2021	Page 115
167.	A49335591	QEUH - Pigeon Shoot - 02 March 2021	Page 117
168.	A49335596	QEUH - Pigeon Shoot - 04 March 2021	Page 119
169.	A49335597	QEUH - Plant Room Pigeon Clean - 05 March 2021	Page 121
170.	A49335599	QEUH - Pigeons - 10 March 2021	Page 125
171.	A49335913	NHS GGC - Frank Maguire - Significant Feral Pigeon Activity on and around the flat roof overhang at Maternity Building, QEUH - 19 March 2021	Page 127
172.	A49335616	QEUH - Pigeons - 08 April 2021	Page 129
173.	A49335613	QEUH - Pigeon - 09 April 2021	Page 131
174.	A49335615	QEUH - Pigeon - 12 April 2021	Page 133

175.	A49335625	QEUH - Pigeon - 01 May 2021	Page 135
176.	A49335909	NHS GGC - Deep Clean Sanitise and Install Feral Pigeon Exclusion Net above Plantroom Roof QEUH - 26 May 2021	Page 137
177.	A49335626	QEUH - Pigeon - 31 May 2021	Page 139
178.	A49335638	QEUH - Pigeon - 10 June 2021	Page 141
179.	A49335636	QEUH - Gulls - 22 June 2021	Page 143
180.	A49335640	QEUH - Pigeon - 22 June 2021	Page 145
181.	A49335641	QEUH - Pigeon - 29 June 2021	Page 147
182.	A49335667	QEUH - Pigeon - 07 July 2021	Page 149
183.	A49335664	QEUH - Pigeon - 13 July 2021	Page 151
184.	A49335671	QEUH - Seagull - 13 July 2021	Page 153
185.	A49335662	QEUH - Pigeon fouling - 22 July 2021	Page 166
186.	A49335668	QEUH - Pigeon spiking - 27 July 2021	Page 168
187.	A49335649	QEUH - Dead bird - 28 July 2021	Page 170
188.	A49335682	QEUH - Pigeon Fouling - 05 August 2021	Page 172
189.	A49335685	QEUH - Seagull - 13 August 2021	Page 174
190.	A49335681	QEUH - Pigeon - 20 August 2021	Page 176
191.	A49335684	QEUH - Pigeons - 24 August 2021	Page 178
192.	A49335686	QEUH - Pigeons (2) - 24 August 2021	Page 180
193.	A49335701	QEUH - Bird spiking - 07 September 2021	Page 182
194.	A49335703	QEUH - Dead bird - 07 September 2021	Page 184
195.	A49335695	QEUH - Pigeon fouling - 07 September 2021	Page 186

196.	A49335697	QEUH - Pigeon spiking - 07 September 2021	Page 188
197.	A49335693	QEUH - Pigeon spiking - 08 September 2021	Page 190
198.	A49335691	QEUH - Dead pigeon - 17 September 2021	Page 192
199.	A49335714	QEUH - Pigeons - 04 November 2021	Page 194
200.	A49335718	QEUH - Bird - 10 November 2021	Page 198
201.	A49335717	QEUH - Dead bird and slugs - 28 November 2021	Page 200
202.	A49335722	QEUH - Pigeon fouling - 07 December 2021	Page 202
203.	A49335721	QEUH - Magpie - 13 December 2021	Page 204
204.	A49335914	NHS GGC - Supply and Installation of Bird Exclusion Netting - 31 December 2021	Page 206
205.	A49619733	Statement of Uncontroversial Facts Cryptococcus - 02 July 2020 to 05 April 2022	Page 210
206.	A49331614	QEUH - Dead pigeons Children's Xray Courtyard - 24 August 2018	Page 213
207.	A49335879	NHS - Frank Maguire - Feral Pigeon Infestation - QEUH - 03 February 2020	Page 214
208.	A50889943	Statement of Additional Information Concerning Cases of Cryptococcus - updated	Page 216

Page 8

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GP ENVIRONMENTAL SERVICE REPORT

Site

QEUH

P/Code

CON/JOB No

Site No

Date

Call Type

R M C GA F B

R V F Q J O

W SP PA BGS O

L M H H P

H N M E I

05 05 19

05 05 19

RISK ASSESSMENT		You should consider all risks before commencement of any works. If there are no risks then leave this section blank		
Description	Hazard	Risk	Who can be Harmed	Control Measures

FINDINGS	RECOMMENDATIONS	ACTIONS TAKEN, DATE & SIGN
Attended today after reports that a magpie was once again trapped behind the net at IAU.		
One magpie has gaped gaped access with gap against window and is trapped.		
2 gaps have been cut to allow the bird to escape. These gaps have been left open as birds will still be able to access and may become trapped until net is repaired. Food + water also left on the yard.		
Visit Number () of ()		

Pesticides used (state active ingredient), Quantity used

TECHNICIAN
SHORT NAME

IMACKINNON

PRINT
NAME

LYNN O'BRIEN

SIGNED BY
TECHNICIANSIGNED FOR
CUSTOMER

PEST CONTROL REPORT

CON/JOB No

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Site No

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Date

080519

Call Type

R C F Q J O

Site

QEUH PEST CONTROL

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RISK ASSESSMENT

Description

REMOVAL OF DEAD
PIDGEONS FROM
LEVEL 12

You should consider all risks before commencement of any works. If there are no risks then leave this section blank

Hazard

Risk

Who can be Harmed

Control Measures

FINDINGS

REMOVAL OF TWO DEAD BIRDS
FROM LEVEL 12 CRADLE TRACK

RECOMMENDATIONS

ACTIONS TAKEN, DATE & SIGN

DEAD BIRDS BAGGED AND
REMOVED.

AREAS THEN SANITISED

Visit Number () of ()

SUMMARY

Pesticides used (state active ingredient), Quantity used

TECHNICIAN
SHORT NAME

MARK

PRINT
NAME

SIGNED BY
TECHNICIAN

SIGNED FOR
CUSTOMER





Customer	NHS Greater Glasgow and Clyde	Site Address	QEUH, 1345 Govan Road, Glasgow, G51 4TF
Works Requested by	Sharon Johnstone	Area of Works	Bird Exclusion Works
Contact Number	[REDACTED]	Site Contact	Sharon Johnstone
Date	20.05.2019	Site Contact Number	[REDACTED]
Email	Sharon.Johnstone@nhs.uk	GP Surveyor	Allan Bryden

Ref:- Pigeon Fouling Build-Up removal plus Installation of Pigeon Exclusion Netting to the Level 6 South and East Elevation Balconies – Institute of Neurological Sciences, QEUH, Glasgow .

Dear Sharon,

Quick Quote

Further to my recent site inspections I confirm our recommendations and price to provide the above noted works.

A. Survey/Recommendations

1. Survey

Following the installation of bird repellent netting to the Level 6 Balcony (West Elevation) feral pigeon are now using the balconies at the East and South Elevations.

A similar amount of bird fouling, nesting materials and general associated detritus is present on both balconies with lesser house flies breeding within the fouling in significant numbers.

See photographs of areas noted above:-





2. Recommendations

- GP Environmental recommend the deep clean and sanitisation of the entire contaminated balcony areas.
The bird fouling and associated detritus would be treated with a biocidal solution then uplifted and removed from site in secure receptacles for appropriate disposal.
- Following the deep clean and sanitisation works we also recommend the installation of non-obtrusive bird repellent netting along the frontage of the balcony to deny birds further access.

A fully comprehensive set of RAMS and Programme of Works would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Allan Bryden B.Sc
Operations Director
GP Environmental Ltd

PS .. A separate quotation will be provided to address the pigeon issue (raised by Stacey Murray) at the top of the front stairwell at Level 5.

Site

DEATH WAS 4

Size No.

Date _____

Call Type

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If there are no risks then leave this section blank

RISK ASSESSMENT

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You should consider all risks before commencement of

Hazard

Risk

Who can be Harmed

Control Measures

FINDINGS

CALL OUT FOR ROAD BUS
IN NETTING

COULD NOT RETRIEVE ACCESS
IS FROM A SMALL WINDOW
ON ADMIN COORDINATOR WINDOW
PANTROOMS ARE NO ACCESS
TO PANTROOMS

IF SOMEONE COULD GET IT
TODAY

RECOMMENDATIONS

ACTIONS TAKEN, DATE & SIGN

Visit Number () of ()

Pesticides used (state active ingredient). Quantity used

TECHNICIAN
SHORT NAME

25 E 1 R 5

PRINT
NAME

SIGNED BY
TECHNICIAN

SIGNED FOR
CUSTOMER

CON/JOB No

CON/JOB No

Site No

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Data

DDMMYY

Call Type

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W S P A B O

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RISK ASSESSMENT

Description

You should consider all risks before commencement of any works. If there are no risks then leave this section blank

Hazard

Risk

Who can be Harmed

Control Measures

FINDINGS

RECOMMENDATIONS

ACTIONS TAKEN, DATE & SIGN

FINDINGS

Callat to Remove Active
Seagull Nest, Nest
e are egg Remains from
Level 3 Adult hosp outside
FIM offices Access via
Stange Cupboards Door.

Visit Number () of ()

S U M M A R Y

Pesticides used (state active ingredient), Quantity used

A49651673

TECHNICIAN
SHORT NAME

SIGNED BY _____
TECHNICIAN

PRINT
NAME

SIGNED FOR
CUSTOMER

GP ENVIRONMENTAL SERVICE REPORT

Site

QELH

P/Code

CON/JOB No.

Site No.

Date _____

Call Type








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RISK ASSESSMENT

[illegible]

You should consider all risks before commencement of any works. If there are no risks then leave this section blank

Hazard

Risk

Who can be Harmed

Control Measures

FINDINGS

6 pigeons trapped in the cage at OPD courtyard.

These have been reserved
today.

3 pigeons remain in refted
area. Cages rebaited with
feed and water.

RECOMMENDATIONS

ACTIONS TAKEN, DATE & SIGN

Visit Number () of ()

S	U	M	M	A	R	Y
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Pesticides used (state active ingredient), Quantity used

**TECHNICIAN
SHORT NAME**

I	M	A	C	K	I	N	N	C	N
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**PRINT
NAME**

MARIA WINNING

**SIGNED BY
TECHNICIAN**

**SIGNED FOR
CUSTOMER**

GP ENVIRONMENTAL SERVICE REPORT

Site

QEU4.

P/Code

CON/JOB No

Site No:

Date _____

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RISK ASSESSMENT		You should consider all risks before commencement of any works. If there are no risks then leave this section blank		
Description	Hazard	Risk	Who can be Harmed	Control Measures

[illegible]

Pesticides used (state active ingredient), Quantity used

TECHNICIAN
SHORT NAME

**SIGNED BY
TECHNICIAN**

IMACKI NNU

**PRINT
NAME**

**SIGNED FOR
CUSTOMER**

L mAGEG

PEST CONTROL REPORT

QEUH PLANT ROOMS

Page 19

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RISK ASSESSMENT		You should consider all risks before commencement of any works. If there are no risks then leave this section blank		
Description	Hazard	Risk	Who can be Harmed	Control Measures
DETAILED CLEAN OF BACK WALL AREA OF PLANT ROOM 41A				

FINDINGS	RECOMMENDATIONS	ACTIONS TAKEN, DATE & SIGN										
CLADDING REMOVED TO EXPOSE EQUIPMENT MOVED INTO 41A	HEAVY FOULING AREA	HINDRANCE TO CLEANING										
CLEAN STARTED FROM TOP LEVEL DOWN		- CONTRACTOR NOT ON SITE UNTIL AFTER 9AM TO ALLOW US ACCESS TO AREA										
- HIGH LEVEL PIRLINGS												
- CLEARED, SWEEPED, HOOVERED AND SANITISED												
NESTS REMOVED												
EGGS REMOVED												
BIRD CARCAS REMOVED												
Visit Number () of ()	SUMMARY											

Pesticides used (state active ingredient), Quantity used

BIO-RID (100mL / 1L)

PRINT
NAME

**SIGNED FOR
CUSTOMER**



Send Form

[illegible]

A49651673

ENVIRONMENTAL SERVICE REPORT

CON/JOB No

Site No

Date

Site

BEUH PLANT ROOMS

P/Code

Call Type

R C F O J O

R M C G A F B I

W S P I P R B D S O

L M H N F

P H G E

RISK ASSESSMENT

Description

You should consider all risks before commencement of any works. If there are no risks then leave this section blank

Hazard	Risk	Who can be Harmed	Control Measures

DETAILED CLEAN OF
PLANT ROOM 41

FINDINGS

RECOMMENDATIONS

ACTIONS TAKEN, DATE & SIGN

HIGH LEVELS OF FOULING AND DEBRIS

CLADDING INNER WALLS MOPPED DOWN

RUBBISH AND DEBRIS BAGGED

BOTTOM ~~W~~ LEVEL CLEARED, HOOVER AND SANITISED

BOTTOM LEVEL RE-PAINTED WITH CLASS 0 INTUMESCENT PAINT

SUMMARY

Visit Number () of ()

Pesticides used (state active ingredient), Quantity used

BIO-RID (100mc / 1L)

TECHNICIAN
SHORT NAME

M KAMIL L

SIGNED BY
TECHNICIAN

PRINT
NAME

SIGNED FOR
CUSTOMER

GP ENVIRONMENTAL SERVICE REPORT

Site

QEV4

P/Code

CON/JOB No.

Site No.

Date _____

280619

Call Type

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INDEX

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RISK ASSESSMENT

[illegible]

You should consider all risks before commencement of any works. If there are no risks then leave this section blank

Hazard

Risk

Who can be Harmed

Control Measures

FINDINGS

RECOMMENDATIONS

ACTIONS TAKEN, DATE & SIGN

PIREON IN NEUROLOGY DEPT
MAIN ENTRANCE VENDING AREA

PIGEON FAUGHT IN NET AND REMOVED

DOORS HAD BEEN LEFT OPEN, PROBABLY DUE TO HOT WEATHER

Visit Number () of ()

Pesticides used (state active ingredient), Quantity used

TECHNICIAN
SHORT NAME

SIGNED BY
TECHNICIAN

R S P E I R S

PRINT
NAME

SIGNED FOR
CUSTOMER

14. What is the purpose of the experiment?



Customer	NHS Greater Glasgow and Clyde	Site Address	QEUH, 1345 Govan Road, Glasgow, G51 4TF
Works Requested by	David MacDonald	Area of Works	Bird Clean
Contact Number	[REDACTED]	Site Contact	David MacDonald
Date	09.07.2019	Site Contact Number	[REDACTED]
Email	David.Macdonald [REDACTED]	GP Surveyor	Allan Bryden

Ref:- ED Courtyard Pigeon Fouling Build up, removal and sanitisation – QEUH, Glasgow.

Dear David,

Further to our site inspection I confirm our recommendations and fee for the above noted works.

WORKS

- To remove bird fouling accumulation on window sills, ledges and cobbles.
- To sanitise the area of contamination following the removal of fouling.
- Investigate and eliminate roosting area as part of original netting works (FOC).
- Remove all waste from for appropriate disposal following this Environmental Clean.

Fully comprehensive RAMS and Works Programme would be provided and agreed prior to commencement of works.

FEE

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Allan Bryden B.Sc
Operations Director
GP Environmental Ltd

GP ENVIRONMENTAL SERVICE REPORT

Site

QEUM

P/Code

CON/JOB No

Site No

Date

Call Type

R M C G A F B I

R C P O I O

W S P P A B D S O

L M H H P

30.08.19

RISK ASSESSMENT		You should consider all risks before commencement of any works. If there are no risks then leave this section blank		
Description	Hazard	Risk	Who can be Harmed	Control Measures
TRAPPING PROGRAM IN QEUM				

FINDINGS	RECOMMENDATIONS	ACTIONS TAKEN, DATE & SIGN
26/8 - TRAPS BAITED AND CLOSED		
27/8 - 8 BIRDS - TRAPS REBAITED		
28/8 - 10 BIRDS - TRAPS RE-BAITED		
29/8 - 9 BIRDS - TRAPS RE-BAITED		
30/8 - 11 BIRDS - TRAPS OPENED		
TOTAL - 38		
Visit Number () of ()		SUMMARY

Pesticides used (state active ingredient), Quantity used

TECHNICIAN
SHORT NAME

M HAMIL L

PRINT
NAMESIGNED BY
TECHNICIANSIGNED FOR
CUSTOMER

Send Form

TO: 8875 000 000

GP ENVIRONMENTAL SERVICE REPORT

Site **QEH**

P/Code

CON/JOB No

Site No

Date

Call Type

R M C GA F BI

P L T O I O

W SP PS ODS O

L M H H F

06/09/19

RISK ASSESSMENT		You should consider all risks before commencement of any works. If there are no risks then leave this section blank		
Description	Hazard	Risk	Who can be Harmed	Control Measures
TRAPPING PROGRAM				
IN QEH QEH				

FINDINGS	RECOMMENDATIONS	ACTIONS TAKEN, DATE & SIGN
02/09 - TRAPS BAITED AND CLOSED		
03/09 - 10 BIRDS - TRAPS REBAITED		
04/09 - 10 BIRDS - TRAPS RE-BAITED		
05/09 - 7 BIRDS - TRAPS RE-BAITED		
06/09 - 11 BIRDS - TRAPS OPENED		
TOTAL - 38 BIRDS		
Visit Number () of ()		SUMMARY

Pesticides used (state active ingredient), Quantity used	TECHNICIAN SHORT NAME	M HAMIL	PRINT NAME	
	SIGNED BY TECHNICIAN		SIGNED FOR CUSTOMER	

TD 5575 100/100

RISK ASSESSMENT		You should consider all risks before commencement of any works. If there are no risks then leave this section blank		
Description	Hazard	Risk	Who can be Harmed	Control Measures

Visit Number () of ()

SIGNED FOR
CUSTOMER

GP ENVIRONMENTAL SERVICE REPORT

Site

QUEH MATERNITY

P/Code

CON/JOB No.

Site No.

Date _____

Call Type

☐ E
 ☐ M
 ☐ C
 ☐ GA
 ☐ I
 ☐ B

R E F E R E N C E S

443 501 PA 117510

1	2	3	4	5
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5				
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RISK ASSESSMENT

Description

You should consider all risks before commencement of any works. If there are no risks then leave this section blank

Hazard

Risk

Who can be Harmed

Control Measures

FINDINGS

Collect for trapped abn in Neonatal
sternally, Maternity Dept.

No signs of activity at time of inst.

Broken door on ground floor may
have closed on this work.

RECOMMENDATIONS

Broken / open door should be repaired and kept closed to keep birds / pests out.

ACTIONS TAKEN, DATE & SIGN

Visit Number () of ()

S	U	M	M	A	R	Y
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Pesticides used (state active ingredient), Quantity used

TECHNICIAN
SHORT NAME

i	m	a	k	i	n	n	o	n
---	---	---	---	---	---	---	---	---

PRINT
NAME

K. Bayne

**SIGNED BY
TECHNICIAN**

**SIGNED FOR
CUSTOMER**



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Feral Pigeon Infestation
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	03.02.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk	GP Surveyor	A Bryden

Ref – Significant Feral Pigeon Infestation at and around Maternity and RCH at the QEUH, Glasgow.

Dear Frank,

Further to my recent site meeting with yourself I confirm our recommendations and price to provide a programme of works which will have a major affect on the existing pest bird population.

A. Survey/Recommendations

A large population of feral pigeons are present at and around Maternity and RCH. The most obvious breeding site being the hollow beams and partially enclosed beams/ledges below the Helipad.

The s level of pigeon numbers are now posing a Significant Health and Safety Issue in many locations of the site involving walkways, plantrooms, ledges round the external structure of the Main Hospital Building, Maternity Block , RCH, etc and within site loading bays.

Control/Eradication Recommendation.

To provide a cost-effective feral pigeon reduction and control solution GP Environmental recommend the implementation of a pigeon trapping programme.

This Trapping programme would take place at various discrete/hidden roof locations across RCH and Maternity (approximately ten (10))

The programme involves the use of rectangular pigeon traps/cages in which pigeons enter to feed on a grain bait laid by a GPE Bird Control Technician. The birds enter through one way access points and become caged within the trap.

A GPE fully qualified pest control technician subsequently removes the trapped birds to humane dispatch and appropriate disposal.

The trapping programme would take place on a daily basis (Monday – Friday) over a four (4) week period. The first week would be pre-baiting, followed by another three (3) weeks consisting of two (2) weeks trapping and another one (1) week pre-baiting. All trapped feral pigeons would be humanely dispatched and disposed of in a discrete and appropriate way on a daily basis.

- I. Week 1 Pre-baiting
- II. Week 2 Live Trapping Programme
- III. Week 3 Live Trapping Programme
- IV. Week 4 Pre-baiting/Live Trapping Programme

A daily report would be submitted detailing the number of trapped birds that were humanely dispatched from each of the site ten (10) cages.

After the last visit a Comprehensive Report would be collated detailing total numbers of bird humanely despatched and percentage of existing flock removed.

GP Environmental would expect to remove at least 80% of the feral pigeon population in this area during a normal trapping programme.

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of works.

Best regards,

Allan Bryden B.Sc.
Operations Director
GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Feral Pigeon Infestation
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	04.02.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk	GP Surveyor	A Bryden

Ref – Deep Clean, Sanitise and Install Bird Repellent Spike (to roosting surfaces) on Link Bridge between RHC and Maternity, Maternity Cladding and Institute of Neuroscience Loading Bay Spotlights – QEUH, Glasgow.

Dear Frank,

Further to our recent site walk and inspection I confirm our recommendations and fee for the above noted cleaning, sanitising and appropriate bird repellent works.

WORKS

A. RHC & MATERNITY

- To deep clean external surfaces of RHC/Maternity link bridge and wall cladding behind and around feature grills on Maternity Building.

Photographs of areas:-



- To apply bird repellent spike along the top leading roof edge of the link bridge (both elevations) to deny feral pigeons the ability to perch, roost and subsequently foul the windows and cladding.
- Access to deliver the works would be achieved using an appropriate hydraulic MEWP. Works being carried out at the weekend to minimise disruption and risk to staff, patients and the general public.
- Works would take place during daylight hours only to ensure clear sight of the areas to be cleared.

B. INSTITUTE OF NEUROSCIENCE

- To remove bird fouling from Loading Bay Spotlights and sanitise the lights and ground below.

See photographs of lights:-



- Apply bird repellent stainless steel spike to the upper surface of the spotlight to deny birds access to roost.
- Access to deliver these works would be achieved using a two (2) stage ladder.
- Works would take place during day shift hours (08:00-17:00) Monday-Friday

Fully comprehensive RAMS and Works Programme would be provided for both items (A & B) noted above prior to commencement of works.

FEE

Our fee to provide the above noted Deep Environmental Clean, Sanitisation and application of Bird Repellent Spike would be **£4,418.00 plus VAT** inclusive of all labour, materials, equipment, access equipment and waste disposal.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Allan Bryden B.Sc.
Operations Director
GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Feral Pigeon Infestation
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	05.02.20	Site Contact No.	[REDACTED]
Email	Frank.Maguire@nhs.uk	GP Surveyor	A Bryden

Ref: - Feral Pigeon Exclusion from Roosting and Nesting on the Ledges and Beams along the Cladded Elevation of the Open Air Link Corridor to the Loading Bay Area – Maternity Building, QEUH, Glasgow

Dear Frank

Further to a routine site inspection, carried out by our Pest Control Site Technician, I confirm our recommendations and fee to provide the above noted feral pigeon exclusion works.

Works

To deliver an Environmental Deep Clean and Sanitisation to the contaminated ledges and beams along the entire link walkway.

See photographs of area affected: -





- Following the removal of feral pigeon contamination on the ledges, beams and grounds below, Stainless Steel Bird Repellent Spike will be applied to existing and potential roosting/nesting/perching sites.
- Access to deliver the cleaning and bird repellent works would be achieved using a Mi-tower and/or two stage ladders.
- The works would be carried out on day shift hours (8am-5pm) Mon-Fri with no disruption to the operational aspects of the Maternity Facility.

Fully Comprehensive RAMS and Works Programme would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Allan Bryden B.Sc.
Operations Director
GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Feral Pigeon Infestation
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	05.02.20	Site Contact No.	[REDACTED]
Email	Frank.Maguire@nhs.uk	GP Surveyor	A Bryden

A. Ref: - Significant Feral Pigeon Infestation at and around Maternity and RCH at the QEUH, Glasgow

&

B. Ref :- Deep Clean, Sanitise and Install Bird Repellent Spike (to roosting surfaces) on Link Bridge between RHC and Maternity, Maternity Cladding and Institute of Neuroscience Loading Bay Spotlights – QEUH, Glasgow.

Dear Frank,

Further to my recent site meeting with yourself I confirm our recommendations and price to provide a programme of works which will have a major effect on the existing pest bird population.

A. Ref: - Significant Feral Pigeon Infestation at and around Maternity and RCH at the QEUH, Glasgow

1. Survey/Recommendations

A large population of feral pigeons are present at and around Maternity and RCH. The most obvious breeding site being the hollow beams and partially enclosed beams/ledges below the Helipad.

The s level of pigeon numbers are now posing a Significant Health and Safety Issue in many locations of the site involving walkways, plantrooms, ledges round the external structure of the Main Hospital Building, Maternity Block , RCH, etc and within site loading bays.

Control/Eradication Recommendation

To provide a cost-effective feral pigeon reduction and control solution GP Environmental recommend the implementation of a pigeon trapping programme. This Trapping programme would take place at various discrete/hidden roof locations across RCH and Maternity (approximately ten (10)).

The programme involves the use of rectangular pigeon traps/cages in which pigeons enter to feed on a grain bait laid by a GPE Bird Control Technician. The birds enter

through one way access points and become caged within the trap.

A GPE fully qualified pest control technician subsequently removes the trapped birds to humane dispatch and appropriate disposal.

The trapping programme would take place on a daily basis (Monday – Friday) over a four (4) week period. The first week would be pre-baiting, followed by another three (3) weeks consisting of two (2) weeks trapping and another one (1) week pre-baiting. All trapped feral pigeons would be humanely dispatched and disposed of in a discrete and appropriate way on a daily basis.

- i. Week 1 Pre-baiting
- ii. Week 2 Live Trapping Programme
- iii. Week 3 Live Trapping Programme
- iv. Week 4 Pre-baiting/Live Trapping Programme

A daily report would be submitted detailing the number of trapped birds that were humanely dispatched from each of the site ten (10) cages.

After the last visit a Comprehensive Report would be collated detailing total numbers of bird humanely despatched and percentage of existing flock removed.

GP Environmental would expect to remove at least 80% of the feral pigeon population in this area during a normal trapping programme.

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of works.

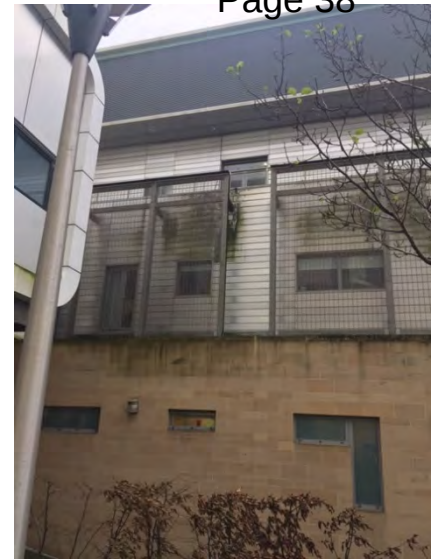
B. Ref :- Deep Clean, Sanitise and Install Bird Repellent Spike (to roosting surfaces) on Link Bridge between RHC and Maternity, Maternity Cladding and Institute of Neuroscience Loading Bay Spotlights – QEUH, Glasgow

1. Works

RHC & Maternity

- To deep clean external surfaces of RHC/Maternity link bridge and wall cladding behind and around feature grills on Maternity Building.

Photographs of areas:-



- To apply bird repellent spike along the top leading roof edge of the link bridge (both elevations) to deny feral pigeons the ability to perch, roost and subsequently foul the windows and cladding.
- Access to deliver the works would be achieved using an appropriate hydraulic MEWP. Works being carried out at the weekend to minimise disruption and risk to staff, patients and the general public.
- Works would take place during daylight hours only to ensure clear sight of the areas to be cleared.

Works – Institute of Neuroscience

- To remove bird fouling from Loading Bay Spotlights and sanitise the lights and ground below.

See photographs of lights:-



- Apply bird repellent stainless steel spike to the upper surface of the spotlight to deny birds access to roost.
- Access to deliver these works would be achieved using a two (2) stage ladder.
- Works would take place during day shift hours (08:00-17:00) Monday-Friday

Fully comprehensive RAMS and Works Programme would be provided for both items (1 & 2) noted above prior to commencement of works

I hope the above Items A and B meet with your requirements, however should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Allan Bryden B.Sc.
Operations Director
GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation various locations – Glasgow Uni
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	20.02.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk	GP Surveyor	Gordon Forrest

Ref – Proactive Inspections of Site to Identify Existing Feral Pigeon Issues.

Dear Frank,

Summarised Quick Quote

Further to your recent site meeting with Allan please see below proactive recommendations and prices to resolve current pigeon infestations at the QEUH Site, Glasgow.

GLASGOW UNIVERSITY LOCATIONS (1-2)

1. University of Glasgow Building Library



Pigeons are roosting on 8 ledges we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent spike to roosting site works would be carried out from specialised access equipment.

2. University of Glasgow Building



Pigeons are roosting on 2 exposed ledges we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent spike to roosting site works would be carried out from specialised access equipment.

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Karen Caldow
Service Manager
GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation various locations - QEUH
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	20.02.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk	GP Surveyor	Gordon Forrest

Ref – Proactive Inspections of Site to Identify Existing Feral Pigeon Issues.

Dear Frank,

Summarised Quick Quote

Further to your recent site meeting with Allan please see below proactive recommendations and prices to resolve current pigeon infestations at the QEUH Site, Glasgow.

NHS GREATER GLASGOW AND CLYDE LOCATIONS (1-8)

1. Neuro Block next to Link Bridge



Pigeons are roosting on ledge above we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent spike to roosting site.

2. Neuro Block behind Back Car Park



Pigeons are roosting on cables and ledges above we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent mesh to roosting site.

3. Multi Storey Car Park opposite CMB Building



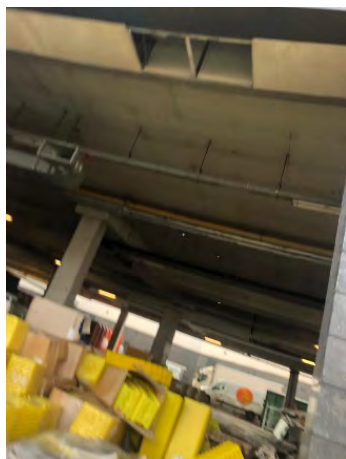
Pigeons are roosting on cables and ledges above we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent spike to roosting site.

4. Side of Maternity Building Void Area



Pigeons are roosting and nesting within the void area we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent netting to prevent further ingress by pigeons.

5. Loading Bay Next to Hazardous Waste



Pigeons are roosting in ceiling void due to missing tiles we recommend removal of all pigeons, pigeon fouling and nest materials followed by sanitisation of area with a biocide then installation of bird repellent mesh to prevent further ingress by pigeons into the void space.

6. Small ED Light Well



Pigeons are roosting on ledge above we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent spike to roosting site

7. Rear of the Maternity Building



Pigeons are roosting above doorways and on all ledges we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent nets at the rear of Maternity Building.

8. Back of Maternity Next to Loading Bay above Stop Curtains



Pigeons are roosting and nesting in void corner we recommend removal of all pigeon fouling, sanitisation of area with a biocide then installation of bird repellent nets to prevent further ingress from pigeons.

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Karen Caldow
Service Manager
GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	28.02.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk	GP Surveyor	Gordon Forrest

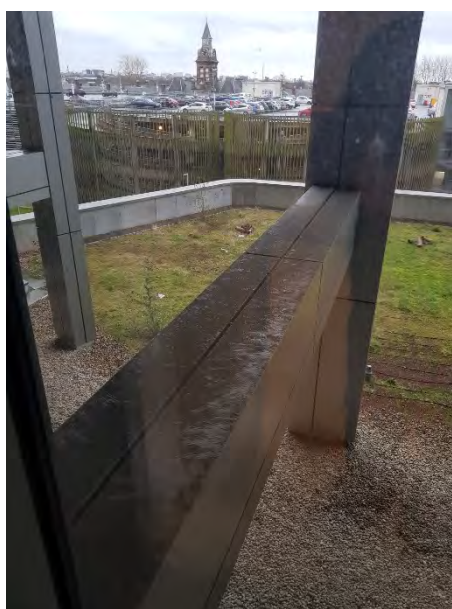
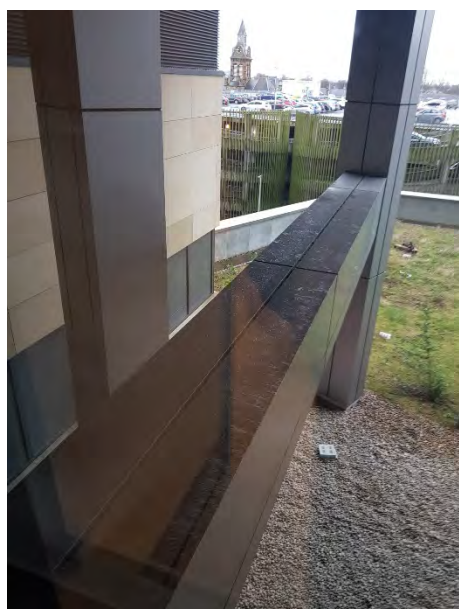
Ref – Bird Repellent Spiking Installation on the External High Ledges within Level 3 Adult Hospital followed by Specialised Environmental Deep Clean and Sanitisation of fouling at QEUH, Glasgow.

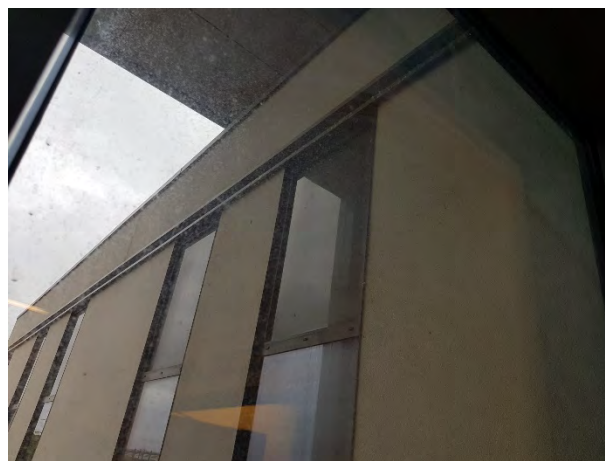
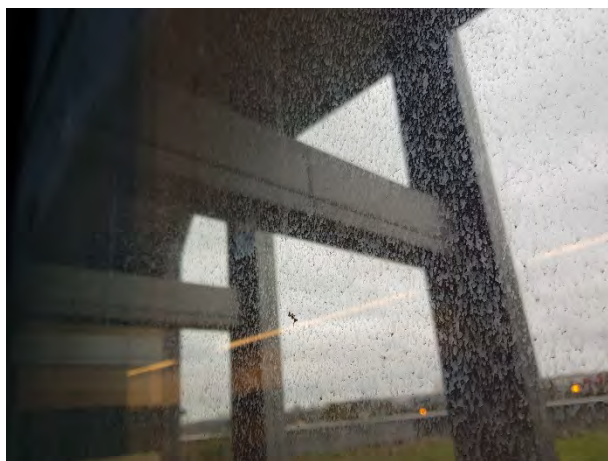
Dear Frank,

Summarised Quick Quote

Further to our recent site inspection we noted feral pigeons roosting on the high ledges externally within the Level 3 of the Adult Hospital at QEUH.

Please see photographs below.





Pigeons are roosting on the external high level ledges in this area. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then installation of bird repellent mesh to roosting site to prevent any further contamination.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Karen Caldow
Service Manager
GP Environmental Ltd



Customer	NHS GG&C	Site Address	QEUH, Glasgow
Works Requested by	Frank Maguire	Area of Works	Gull Disruption and Nest Removal Service
Contact Number	██████████	Site Contact	Frank Maguire
Date	24.03.2020	Site Contact Number	██████████
Email	frankmaguire@██████████	GP Surveyor	A Bryden

Ref: - Gull Disruption and Nest Removal Service – QEUH, Glasgow.

Dear Frank ,

Quick Quote

Further to our recent meeting and site roof survey I confirm our findings, recommendations and price for the above noted Gull Disruption Works.

A. Survey/Recommendations

Survey

Historical evidence of gull activity seems to be present on all roof areas on the hospital grounds. Many sheltered and secluded areas provide ideal nesting areas for the Seasonal Gull Infestation.

Recommendations

GP Environmental recommend that a Breeding Season Gull Disruption and Nest Removal Programme be carried out on the roof areas which display (at this time) the most evidence of a Gull Nesting Site.

The Gull Nesting Season commences at the end of March – beginning of April each year and continues until the last week of September. During the breeding season the gulls can produce two (2) or more clutches of eggs developing in some cases into four (4) or more juvenile birds.

It is during the presence of egg development and the resultant gull fledglings that the adult birds become aggressive to any passers by, hospital staff and roof technicians etc. To minimise the aggressive nature of the adult nesting gulls and to (over time) displace the birds a Gull Disruption Programme should be established.

This Gull Disruption Programme consist of regular site visits to remove gull nests and associated eggs thereby denying the development of any juvenile birds. The programme consists of a site nest removal exercise every fourteen (14) days from the first week in April to the first week in September totalling eleven (11) visits during the Summer Breeding Season.

Following a 3-4 year period of breeding season nest removal the gulls normally abandon the site for a "safer" nesting location.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on [REDACTED]

Best Regards,

Allan Bryden BSc
Operations Director
GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	02.04.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire [REDACTED]	GP Surveyor	Gordon Forrest

Ref – Bird Repellent Spiking Installation on the External High Ledges Outside Windows at Level 2 Adult Hospital followed by Specialised Environmental Deep Clean and Sanitisation of fouling at QEUH, Glasgow.

Dear Frank,

Summarised Quick Quote

Further to our recent site inspection we noted feral pigeons roosting on the high ledges externally within the Level 2 of the Adult Hospital at QEUH.

Please see photograph below.



Pigeons are roosting on the external level ledges in this area. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then installation of bird repellent mesh to roosting site to prevent any further contamination.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Karen Caldow
Service Manager
GP Environmental Ltd

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000633 / V13096

Visit Type
Pigeon Trapping

Tech
David Haining

Visit Date
03/04/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Pigeon trapping final viist, During 4 week programme, around 8 birds were removed per weeeek, a total of 32. Traps have now been close for removal

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status

Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete

Site

Site No

Darbei

Call Type

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You should consider all risks before commencement of any works. If there are no risks then leave this section blank

RISK ASSESSMENT	
Description	
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100	100.1

You should co
Hazard

Risk

Who can be Harmed

Control Measures

FINDINGS

RECOMMENDATIONS

ACTIONS TAKEN, DATE & SIGN

FINDINGS
Pigeas Trapping final
Report. During this
4 week program I
removed 7/8 Birds per
week. Traps have now
been closed even for
Removal.

Visit Number () of ()

Pesticides used (state active ingredient), Quantity used

TECHNICIAN
SHORT NAME

SIGNED BY
TECHNICIAN

PRINT
NAME

SIGNED FOR
CUSTOMER

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V13300

Visit Type
Call out (CHARGEABLE)

Tech
Ross Speirs

Visit Date
24/04/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Call out for pigeon in reception area of institute of neurological science, pigeon caught in net and dispatched

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name
COVID 19

Customer Signature

COVID19

Technician Signature

Job Status
Complete

SIGN OFF
Customer Name
COVID 19

Customer Signature
Covid 19

Technician Signature

Job Status
Complete

ATTACHMENTS

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V13307

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
24/04/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

Birds

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Pigeon reported in car park 2 stairwell. No live signs found during visit. Dropping on all 4 floors though. This should be cleaned and sanitised

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	27.04.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk [REDACTED]	GP Surveyor	Gordon Forrest

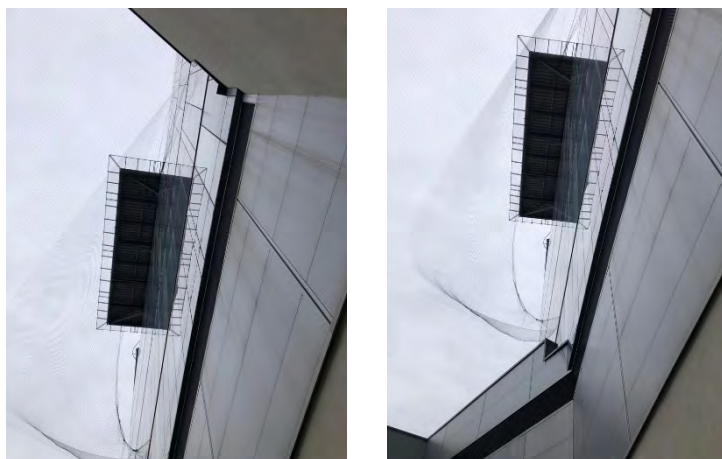
Ref – Bird Repellent Netting Repair at Endoscopy followed by Specialised Environmental Deep Clean and Sanitisation of fouling at QEUH, Glasgow.

Dear Frank,

Summarised Quick Quote

Further to our recent site inspection we noted damaged to the netting at Endoscopy.

Please see photographs below.



Pigeons are gaining access due to damaged netting. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then a repair of bird repellent netting to prevent any further contamination.

I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Karen Caldow
Service Manager
GP Environmental Ltd

Room	Basement	1st Floor
Full cages		
2		

Q E U H

Page 62

Site No

Date _____

Call Type

270420

003000

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RISK ASSESSMENT		You should consider all risks before commencement of any works. If there are no risks then leave this section blank		
Description	Hazard	Risk	Who can be Harmed	Control Measures

FINDINGS	RECOMMENDATIONS	ACTIONS TAKEN, DATE & SIGN
Gull disruption carried out today 2 nests found & destroyed on main building. Childrens hospital was clear of nests Langlands building appears to have issues with nesting gulls. - During visit a trapped magpie was reported. This net has been cut open & water and food has been placed at net opening to let the magpie out.	gull disruption at Langlands building.	
Visit Number () of ()		

Pesticides used (state active ingredient), Quantity used

BR40EN

PATRICIA COYNE

[illegible][illegible]

A49651673

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V13321

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
27/04/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Gap left in netting, water and food left also.

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	28.04.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk	GP Surveyor	Gordon Forrest

Ref – Bird Repellent Spiking Installation on the External High Ledges within Level 3 Children’s Play Area followed by Specialised Environmental Deep Clean and Sanitisation of fouling at QEUH, Glasgow.

Dear Frank,

Summarised Quick Quote

Further to our recent site inspection we noted feral pigeons roosting on the high ledges externally and nest in the shrubbery.

Please see photographs below.



Recommendations

Pigeons are roosting on the external high-level ledges in this area. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then installation of bird repellent spike top ledge above windows to prevent any further contamination.

I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Karen Caldow
Service Manager
GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Gulls
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	28/04/2020	Site Contact No.	[REDACTED]
Email	Frank.Maguire@nhs.uk	GP Surveyor	D BRYDEN

Ref:- Seaquills nesting on Langlands Building at Queen Elizabeth University Hospital, Govan

Dear Frank,

During a recent site visit by one of our surveyors, it was noted that gulls have started nesting on the Langlands Building.

During the breeding season the adult gulls become very protective of their eggs, nests and ultimately their young. This protective nature manifests itself as significant aggression from the adults to anyone near or in the vicinity of the buildings on which the nests are located eg staff, contractors, patients, etc.



Recommendations

GP Environmental recommend the mobilisation of a Gull Disruption/Net Removal Programme to minimise the nesting capability. This is the first year gulls have been noted as nesting on this building.

A gull disruption programme with nest removal takes the form of regular site visits to remove nests and eggs for appropriate disposal.

The programme normally runs from April – September each year and consists of nest removal every 14 days (2 weeks). This provides a total number of twelve (12) site visits dependent on

GP Environmental Ltd 16-18 Overnewton Street, Glasgow, G3 8RX.

Tel: 0845 310 5506 Fax: 0845 310 5507

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commencement date of the first visit.

Each site visit would be programmed on a Works Schedule to cover the breeding season. Our objective is to deny the development of eggs into young gulls (chicks). It is the presence of eggs and especially chicks which causes the adult birds to be very aggressive to site employees and the local public. Gulls with chicks in the nest will attack anyone who gets remotely close to their young thereby hindering roof works, air con maintenance, etc.

We recommend the establishment of a gull disruption programme as soon as possible, as the gulls have already started to build nests.

Our trained operatives would access the roof areas in a safe manner using an access platform, extension tools and nest removal equipment would be used as required with appropriate safety harness and lanyards as standard.

We would Not Walk On any Unsafe Roof Surface.

A fully comprehensive set of RAMS would be produced and agreed prior to commencement of any works.

I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Stephanie Bryden B.Sc
Service Coordinator
GP Environmental Ltd



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	01.05.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk	GP Surveyor	Gordon Forrest

Ref – Bird Repellent Spiking Installation on the Top Ledge Above the Netting at the Front of the Maternity Building followed by Specialised Environmental Deep Clean and Sanitisation of fouling at QEUH, Glasgow.

Dear Frank,

Summarised Quick Quote

Following Gordon's visit yesterday to remove the pigeon at maternity he has recommended spike to be installed on the High Ledge above the netting where the pigeon have started to roost.

Recommendations

Pigeons are roosting on the high-level ledges in this area. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then installation of bird repellent spike top ledge above the netting to prevent any further contamination.

I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Karen Caldow
Service Manager
GP Environmental Ltd

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000657 / V13475

Visit Type
Surveyor Survey

Tech
Gordon Forrest

Visit Date
06/05/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
100mtr spike installed on ledge above kids playground and also 7 window ledges Job completed

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V13571

Visit Type
Call out (CHARGEABLE)

Tech
Ross Speirs

Visit Date
09/05/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Nothing to report

Recommendations
Area is directly below helipad, access from level 4, netting is badly damaged and needs repair There is a large gap that birds can enter/exit GP netting team to assess and repair

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V13738

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
19/05/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Call out for trapped pigeon when onsite spoke with receptionist and nothing to find she thinks it's gone As when myself and Peter were looking nothing could be found

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V13643

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
21/05/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Dead pigeon removed from netting Job completed

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

A49651673



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUEH
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	15.06.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk	GP Surveyor	Allan Bryden

Ref – Installation of feral pigeon repellent spike along leading edges of the buildings surrounding the exterior roof children’s play area Level 3, RHC, QEUEH, Glasgow

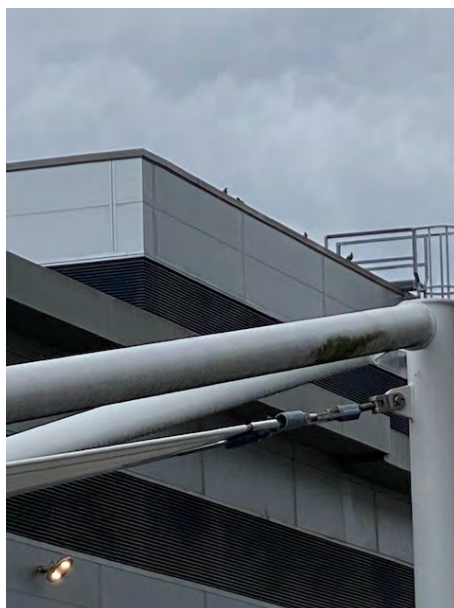
Dear Frank,

Further to our recent site survey I confirm our recommendations and associated fee.

WORKS

- To deny a significant number of feral pigeons the ability to roost, perch and subsequently infest the external play area on Level 3 of the Royal Hospital for Children. The birds are also contaminating the play area and surrounding paved walkway with droppings.

See photographs of areas infested:-





- To deep clean the play area surrounding leading edges (especially along Plant Room 40) and installation of pigeon repellent spike.
- Access to the leading edges would be achieved from the roof area behind each.
- Bird fouling/contamination build up in the play area would be removed to special waste disposal off site. The area cleaned would also be disinfected.
- All works would be delivered on day shift hours (08:00-17:00) Monday to Friday.

Fully Comprehensive RAMS and Works Programme would be provided and agreed prior to the commencement of works.

I hope the above meets with your requirements, however should you need any further information or clarification please do not hesitate to contact me on [REDACTED].

Best regards,

Allan Bryden B. Sc
Operations Director
GP Environmental Ltd

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V14452

Visit Type
Call out (NON-CHARGEABLE)

Tech
Gordon Forrest

Visit Date
26/06/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Call out for dead bird when onsite found dead pigeon outside teaching and learning centre bagged and removed offsite

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V14523

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
02/07/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Machine required as nest is 15 metres high pic to follow

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

GP ENVIRONMENTAL SERVICE REPORT

Page 84

Site

Qewh

P/Code

CON/JOB No

Site No

Date

03/07/20

Call Type

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RISK ASSESSMENT		You should consider all risks before commencement of any works. If there are no risks then leave this section blank		
Description	Hazard	Risk	Who can be Harmed	Control Measures

FINDINGS	RECOMMENDATIONS	ACTIONS TAKEN, DATE & SIGN
Call out to Remove all Dead Birds from Top of Revolving Doors at TLO Building (Teaching & Learning Centre.)		
Birds Removed & Area Sprayed Using a Biosideal spray		

Visit Number () of ()

Pesticides used (state active Ingredient), Quantity used

Bio-Rin Spray

TECHNICIAN
SHORT NAME

SIGNED BY
TECHNICIAN

PRINT
NAME

SIGNED FOR
CUSTOMER

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V14532

Visit Type
Call out (CHARGEABLE)

Tech
David Haining

Visit Date
03/07/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
One dead pigeon removed from top off revolving doors. Area treated with a biosidal liquid spray.

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature



Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete

GP ENVIRONMENTAL SERVICE REPORT

CON/JOB No

Site No

Date

10/7/20

Call Type

Site

Deuhosp

P/Code

RISK ASSESSMENT		You should consider all risks before commencement of any works. If there are no risks then leave this section blank		
Description	Hazard	Risk	Who can be Harmed	Control Measures

FINDINGS	RECOMMENDATIONS	ACTIONS TAKEN, DATE & SIGN
Call out Completed today Report of a Seagull in Distress on 3rd floor Annet hosp next to Men Recreus Location Bins. Fully Flushed Young Seagull water. Explained to Staff that this Bins will leave this Area over weekend		
Visit Number () of ()		

Pesticides used (state active ingredient), Quantity used

TECHNICIAN
SHORT NAMESIGNED BY
TECHNICIANPRINT
NAMESIGNED FOR
CUSTOMER

A49651673

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V14652

Visit Type
Call out (CHARGEABLE)

Tech
David Haining

Visit Date
10/07/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Called out for seagull in distress. Tracked down area and bird found it to be a young bird getting ready to fly explained to staff and Frank McGuire about this call out. He will pass information on to his duty manager over the weekend....

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status

Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V13518

Visit Type
Call out (NON-CHARGEABLE)

Tech
Gordon Forrest

Visit Date
21/05/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Needs Z45 machine

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V14945

Visit Type
Call out (NON-CHARGEABLE)

Tech
Gordon Forrest

Visit Date
29/07/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Nothing to report

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V14908

Visit Type
Call out (NON-CHARGEABLE)

Tech
Gordon Forrest

Visit Date
04/08/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

When onsite noted birds nest at front of lab block . But no way of accessing due to hight machine required Z45 or lorry mounted boom

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V15216

Visit Type
Call out (NON-CHARGEABLE)

Tech
David Bryden

Visit Date
12/08/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Yes - Proofing Required	Nothing to report

Treatment and Observations
Gulls on roof, area should be netted or carry out gull disruption before next season.

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status

Complete

A49651673



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Works
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	11.09.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk	GP Surveyor	Allan Bryden

Ref – Significant Feral Pigeon Issue on Upper Ledge outside entrance to Dialysis Department Level 2 – QEUH Adult Hospital, 1345 Govan Road, Glasgow, G51 4TF

Dear Frank,

Further to my recent site inspection I confirm our recommendations and associated fee to address the above noted feral pigeon issue.

WORKS

- To deny feral pigeons the ability to roost and significantly contaminate the ledges and roof area below.

See photographs of areas noted:-





- The bird fouling build up presents both an unsightly and Health and Safety Contamination Risk.
- To deny the ability of the feral pigeons to roost on the upper sheltered ledge bird repellent spike should be installed along the full length of the ledge. Prior to installation the ledge and the fouling build up below would be removed and the area sanitised.
- All works would be delivered during Day Shift hours (08:00-17:00) Monday to Friday.

Fully Comprehensive RAMS and Works Programme would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you need any further information or clarification please do not hesitate to contact me on [REDACTED].

Best Regards,

Allan Bryden B. Sc
Operations Director
GP Environmental Ltd



Environmental

Pest Control, Hygiene
& Industrial Cleaning

Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Green	Area of Works	Feral Pigeon Works
Contact No.	[REDACTED]	Site Contact	Frank Green
Date	24.09.2020	Site Contact No.	[REDACTED]
Email	Frank.Greer [REDACTED]	GP Surveyor	Allan Bryden

Ref – Airhandling Plant on Roof above Ultrasound – Maternity Unit, QEUH, Glasgow. Feral Pigeon fouling, detritus, carcasses and debris build up Removal and Environmental Clean.

Dear Frank,

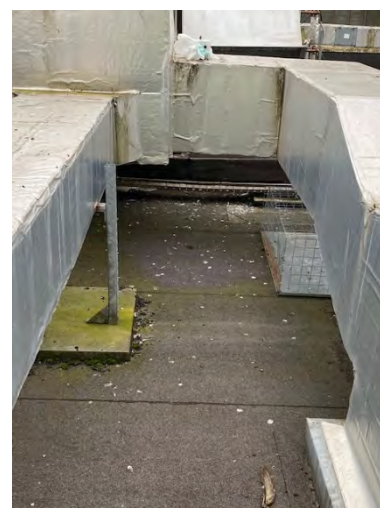
Further to our recent site inspection I confirm our recommendations and associated fee.

WORKS

- To deliver an Environmental Clean to the external surfaces and roof area surrounding the Air Handling Units above the Ultrasound Department. Encompassing duct support stanchion bases, drainage gullies, ducting motor chamber doors, air intake grills, etc.

See photographs of area to clean:-







- The feral pigeon detritus/fouling accumulation presents a material Health and Safety Risk to personnel working in or around this air handling equipment. As such we would recommend these Environmental Cleaning Works be actioned as soon as possible.
- The works would be delivered on day shift hours (08:00-17:00) Monday to Friday.
- All accumulated contaminated waste would be sanitised, secured and removed from site for special waste disposal.

Fully Comprehensive RAMS and Works Programme would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Allan Bryden B.Sc
Operations Director
GP Environmental Ltd

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V15603

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
25/09/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Bird could not be found

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V16678

Visit Type
Call out (CHARGEABLE)

Tech
David Campbell

Visit Date
19/10/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Magpie caught in net not been seen since last week. No obvious breaches in net

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status

Complete



ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete



Environmental

Pest Control, Hygiene
& Industrial Cleaning

Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank McGuire	Area of Works	Feral Pigeon Infestation - QEUH
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	27.10.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk	GP Surveyor	David campbell

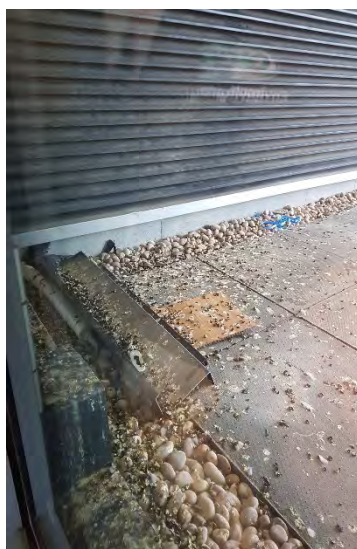
Ref – Bird Repellent Netting Installation on the Level 3 Plantroom 32 followed by Specialised Environmental Deep Clean and Sanitisation of fouling at QEUH, Glasgow.

Dear Frank,

Summarised Quick Quote

Further to our recent site inspection we noted feral pigeons roosting and fouling in this area.

Please see photographs below.



Recommendations

Pigeons are roosting and fouling in this area. GP Environmental recommend a Specialised Environmental Deep Clean of all pigeon fouling followed by the sanitisation of area with a biocide then installation of bird repellent netting to be installed in the alcoves between the pillars to prevent any further ingress or contamination.

I hope the above meets with your requirements, however, should you require any further information please do not hesitate to contact me on [REDACTED].

Best regards,

Karen Caldow
Service Manager
GP Environmental Ltd

1609

QELN Glasgow

□ □ □ □ □

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[H](#)
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[F](#)
[O](#)
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W SP FA BDS O

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CON/JOB No

Site No

Date 01/1/20

Call Type
R C F O T O

W	SP	PA	BDS	O
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L	M	H	H	P
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do not leave this section blank

You should consider all risks before commencement of any works. If there are no risks then leave this section blank

Hazard

Risk

Who can be Harmed

Control Measures

ACTIONS TAKEN, DATE & SIGN

THIS JOB WILL NEED TO BE FOLLOWED UP 02/11/20

COULD NOT GET ACCESS TO BIRD TO REMOVE BIRD. COULD NOT GET CLEAR SHOT TO DESPATCH IT BECAUSE OF DANGER OF DAMAGING WINDOWS.

S	U	R	M	A	R	Y
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M	W	I	L	S	O	N
---	---	---	---	---	---	---

NICOLA BAXTER

SIGNED FOR
CUSTOMER

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V17231

Visit Type
Call out (CHARGEABLE)

Tech
Ross Speirs

Visit Date
03/11/2020

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Call out for a magpie in atrium area at triage in A&E dept , no sign of bird flying or perching, searched vegetation for carcass none found , up to next level magpie flew out from vegetation, a trapping cage will set in area tomorrow

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name
M WINNING

Customer Signature

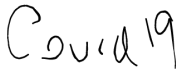
Covid 19

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF
Customer Name
M WINNING

Customer Signature


Technician Signature

Job Status
Complete

GP ENVIRONMENTAL SERVICE REPORT

Site

QEUH.

PICode

CON/JOB No

Site No

Date

Call Type

061120

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RISK ASSESSMENT		You should consider all risks before commencement of any works. If there are no risks then leave this section blank		
Description	Hazard	Risk	Who can be Harmed	Control Measures

FINDINGS	RECOMMENDATIONS	ACTIONS TAKEN, DATE & SIGN
Request from client to survey for pigeon activity on level 6 flat roofs under Helipad.	More info RE drone survey findings will be useful in establishing if pigeon activity present / actions required.	
Drone survey has found potential pigeon issue here.		
Flat roofs on South facing and West facing elevations have been inspected. No pigeons observed on this visit. No faeces, no signs of established roosting points and no nest sites found on this visit.		
Visit Number () of ()	P I G E O N S U R V E Y	

Pesticides used (state active ingredient), Quantity used

N/A.

TECHNICIAN SHORT NAME

MACKINNON

PRINT NAME

SIGNED BY TECHNICIAN

SIGNED FOR CUSTOMER

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V29593

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
01/11/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Survey send via email to Karen & Kirsty

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete



Customer	NHS GG&C	Site Address	QEUH, Glasgow
Works Requested by	Frank Maguire	Area of Works	Gull Disruption and Nest Removal Service
Contact Number	[REDACTED]	Site Contact	Frank Maguire
Date	02.02.2021	Site Contact Number	[REDACTED]
Email	frankmaguire@[REDACTED]	GP Surveyor	A Bryden

Ref: - Gull Disruption and Nest Removal Service – QEUH, Glasgow.

Dear Frank ,

Quick Quote

Further to our recent meeting and site roof survey I confirm our findings, recommendations and price for the above noted Gull Disruption Works.

A. Survey/Recommendations

Survey

Historical evidence of gull activity seems to be present on all roof areas on the hospital grounds. Many sheltered and secluded areas provide ideal nesting areas for the Seasonal Gull Infestation.

Recommendations

GP Environmental recommend that a Breeding Season Gull Disruption and Nest Removal Programme be carried out on the roof areas which display (at this time) the most evidence of a Gull Nesting Site.

The Gull Nesting Season commences at the end of March – beginning of April each year and continues until the last week of September. During the breeding season the gulls can produce two (2) or more clutches of eggs developing in some cases into four (4) or more juvenile birds.

It is during the presence of egg development and the resultant gull fledglings that the adult birds become aggressive to any passers by, hospital staff and roof technicians etc. To minimise the aggressive nature of the adult nesting gulls and to (over time) displace the birds a Gull Disruption Programme should be established.

This Gull Disruption Programme consist of regular site visits to remove gull nests and associated eggs thereby denying the development of any juvenile birds.

The programme consists of a site nest removal exercise every fourteen (14) days from the first week in April to the first week in September totalling eleven (11) visits during the Summer Breeding Season.

Following a 3-4 year period of breeding season nest removal the gulls normally abandon the site for a "safer" nesting location.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on [REDACTED]

Best Regards,

Allan Bryden BSc
Operations Director
GP Environmental Ltd

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V21815

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
03/03/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

Birds

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Pigeon shoot was carried out today. 5 pigeons were dispatched during visit. Police were called at 19.00 to inform them of completed job.

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature



Job Status

Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V22382

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
04/03/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

Birds

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Pigeon shoot carried out today 6 pigeons dispatched during visit.

Recommendations
No recommendations provided

Pesticide/Materials Used

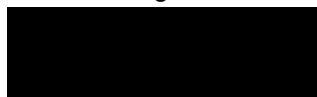
Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature



Job Status

Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V21530

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
05/03/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Good - No Hygiene Issues	Yes - Proofing Required	Nothing to report

Treatment and Observations

Completed works, Plantroom 121, pigeon fouling removal, deep clean, sanitisation, and bio-rid treatment of lower levels, and floors. Full completed works, finalised Level 12, Plantrooms 121 to 124, and ancillary corridors, pigeon fouling removal, deep clean, sanitisation, and bio-rid treatment high, lower levels, and floors throughout, see previous daily reports.

Recommendations

Recommended proofing required as documented previously, collated below.. Meshing or grating of insulated areas as below.. Plantroom 123 [Area above doorway] Corridor Plantroom 123 to 122 [123 End, area above doorway] Plantroom 122 [Area above doorway] Plantroom 124 [Area above doorway]

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status

Complete

ATTACHMENTS



Completed Works, Level 12, Waste Removed

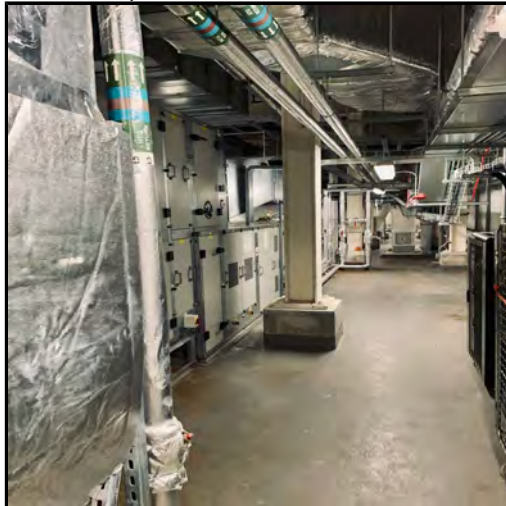


Completed Works, Level 12, Waste Removed

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete



Completed Works, Plantroom 121



Completed Works, Plantroom 121

SIGN OFF

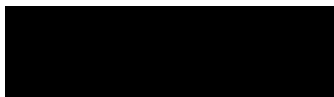
Customer Name

Customer Signature

Technician Signature

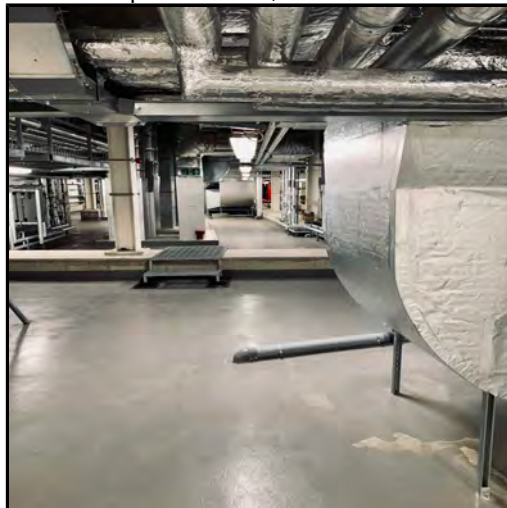
Job Status

Complete





Completed Works, Plantroom 121



Completed Works, Plantroom 121

SIGN OFF

Customer Name

Customer Signature

Technician Signature



Job Status

Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V22369

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
10/03/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

Birds

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Yes - Proofing Required	Nothing to report

Treatment and Observations

Pigeons found nesting underneath the vents on both sides on level 2. Trapping and proofing is needed. A 15x30 net and 20x20 net will be needed to prevent further issues.

Recommendations

Proofing needed to deny pigeon nesting sites.

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status

Complete

ATTACHMENTS



Net 1



Net 2

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Maternity Building
Contact Number	[REDACTED]	Site Contact	Frank Maguire
Date	19.03.2021	Site Contact Number	[REDACTED]
Email	frankmaguire@[REDACTED]	GP Surveyor	A Bryden

Ref: - Significant Feral Pigeon Activity on and around the flat roof overhang at The Maternity Building, QEUH, 1345 Govan Road, Glasgow, G51 4TF

Summarised Action Plan and Quotation

Dear Frank,

Further to a site inspection I confirm our recommendations and associated fee to resolve the above noted feral pigeon issue.

Works/Observations.

- Feral pigeons are congregating, in significant numbers, on the flat roof area below the second floor overhang beside the East Entrance to the Maternity Building. They are also using the roof leading edge of the building above the courtyard to roost before landing on the area below.

See photographs of the issues:-



GP Environmental Ltd 18 Overnewton Street, Yorkhill, Glasgow, G3 8RX
Tel: 0845 310 5506 Fax: 0845 310 5507

A49651673



- To remove all feral pigeon fouling and associated detritus from the full length of the flat roof and sanitise the area. Following the sanitisation we would install a feral pigeon repellent net system to deny the birds access to the area.
- To supply and install feral pigeon repellent spike to the leading edge of the building above the Courtyard to prevent advantage point roosting.
- All works would be delivered on dayshifts 08:00-17:00 Monday to Friday. No disruption to the daily operation of the Maternity Unit will occur.

Fully Comprehensive RAMS and Works Programme would be provided and agreed prior to commencement of works.

Best Regards,

Allan Bryden BSc
Operations Director
GP Environmental Ltd

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V23267

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
08/04/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Pigeons caught and removed from site. Stairwell needs to be cleaned and sanitised of fouling.

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status

Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V23299

Visit Type
Call out (CHARGEABLE)

Tech
Michael Wilson

Visit Date
09/04/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	High

Treatment and Observations

Dead pigeon on netting on courtyard at level 2 theatres. Inaccessible at time of inspection. Pics to Iain.

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V23309

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
12/04/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Dead pigeon removed from netting

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V24065

Visit Type
Call out (CHARGEABLE)

Tech
Ross Speirs

Visit Date
04/05/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Call out for pigeon , could not shoot ,glass ceiling and windows., 3 levels with members of staff onlooking , only ledge pigeon was resting on could not be reached by net , advised to turn lights of later and leave door open for pigeon to get out

Recommendations

Make sure all doors to labs are kept closed , to contain pigeon in foyer area

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name
K DOHERTY

Customer Signature

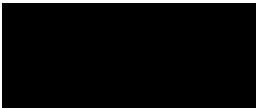


Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF
Customer Name
K DOHERTY

Customer Signature


Technician Signature

Job Status
Complete



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Exterior Children's Playground
Contact Number	[REDACTED]	Site Contact	Frank Maguire
Date	26.05.2021	Site Contact Number	[REDACTED]
Email	frankmaguire@nhs.uk	GP Surveyor	A Bryden

Ref: - Deep Clean Sanitise and Install Feral Pigeon Exclusion Net above Plantroom Flat Roof adjacent to Level 3 Exterior Children's Playground – QEUH, 1345 Govan Road, Glasgow, G51 4TF

Quotation and Confirmation.

Dear Frank,

Further to our recent site inspections I confirm mobilisation of the above noted works.

WORKS

- To install feral pigeon exclusion net above the flat roof area being used by the birds as a safe harbourage

See photograph of area:-



- Entire flat roof area of pebble drainage and wild flower meadow would be cleaned, sanitised and cleared of all bird fouling/nests and associated detritus.
- Immediately following the Environmental Clean and Feral Pigeon Exclusion Net would be installed. This net would be set in position using galvanised stanchions (2.5m in height) stabilized to the corners and edge of the roof by appropriate and approved weights.
- The net would be constructed into a box structure giving personnel easy access to the roof for maintenance etc. The roof would be accessed through the net by installation of a Zip Door.
- The above noted will be delivered on day shift hours (08:00-17:00) Monday to Friday.

Fully Comprehensive RAMS and Works Programme would be Provided and Agreed prior to Commencement of Works.

As discussed on site the above noted installation has been mobilised as a matter of urgency, however should you require any further clarification please do not hesitate to contact me.

Best Regards,

Allan Bryden BSc
Operations Director
GP Environmental Ltd

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V24807

Visit Type
Call out (CHARGEABLE)

Tech
Chris Welsh

Visit Date
31/05/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
2 pigeons humanely dispatched. Area cleaned and sanitized.

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V24951

Visit Type
Call out (CHARGEABLE)

Tech
Service Queue

Visit Date
10/06/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Allan Bryden attending site to complete survey and quotation for works required

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V25512

Visit Type
Call out (NON-CHARGEABLE)

Tech
David Bryden

Visit Date
22/06/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

Birds

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Good - No Hygiene Issues	No - Not Required	Low

Treatment and Observations
Breeding Pairs 4 Nests 1 Eggs 3 Rec'd one best, at the foot of the ladder outside the neonatal plantroom, 22 06 21.

Recommendations
Continue with the pre-approved gull disruption program, as scheduled.

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature



Job Status

Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V25548

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
24/06/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
22/6/21 2 pigeons dispatched during visit. 19.00-20.00

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature



Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V25773

Visit Type
Call out (CHARGEABLE)

Tech
Ross Cowie

Visit Date
29/06/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

Birds

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Good - No Hygiene Issues	No - Not Required	Medium

Treatment and Observations

Attended site today to uplift dead pigeon however site contact was unavailable at time of visit. Other members of staff were unsure of pigeon location. I will reattend once I hear back from site contact.

Recommendations

No recommendations at this time

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V25825

Visit Type
Call out (CHARGEABLE)

Tech
Ross Cowie

Visit Date
07/07/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

Birds

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Good - No Hygiene Issues	No - Not Required	Medium

Treatment and Observations

I managed to find a member of staff who knew the whereabouts of the dead pigeon. This has been uplifted and removed from the property.

Recommendations

No recommendations at this time

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name
HEATHER

Customer Signature



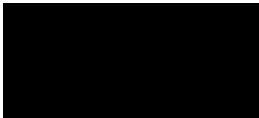
Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF
Customer Name
HEATHER

Customer Signature



Technician Signature

Job Status
Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V26148

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
13/07/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Findings send via email to Karen and Kirsty

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V26293

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
13/07/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

Birds

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Good - No Hygiene Issues	Yes - Proofing Required	Low

Treatment and Observations

Reports of a gull, or gulls trapped in, and, inside netting on the Main Building, L4, Rear Green Roof, from L2, Theatre Admissions, Charge Nurse. No evidence of any gulls trapped in, or under the left net reported on arrival, though there is a gull fledgling, that can just about fully fly dropping into the external of the net, and resting upon the net itself. Adults seem to be attacking the fledgling as it attempts to fly, causing it to intermittently land on the net. [Roof Access] See attached for route to roof access from the L4 Arran Stairwell, via wards 4B, 4C, and roof access through a doctor's office, again see attached, external key required. [Net Repairs] One net left, and one net right, over void spaces, see attached for potential repairs. Large hole in the middle of right net, and potential access through edges. The left net, the net reported by the L2 charge nurse seem relatively secure, some minor areas, see attached, requires further survey by Gordon, David, etc. [Gull Disruption] Nests 2 [Rec'd] Eggs 4 [Rec'd] Fledglings 5 [2 Near Flying, 3 Walking, See Attached] The live birds require follow up, see below.. All above reported 13 07 21.

Recommendations

Passed all relevant information to Karen Caldwell, and Gordon Forrest for further assessment, and follow up, and looped in Allan Bryden, 13 07 21.

Pesticide/Materials Used

Invoice/Payment Details

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status

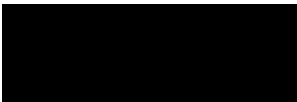
Complete

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF
Customer Name

Customer Signature

Technician Signature



Job Status
Complete

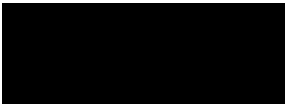
ATTACHMENTS



QEUH, L4, Green Roof, Potential Net Repairs, Left Net, 13 07 21



QEUH, L4, Green Roof, Access 2, 13 07 21

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete



QEUH, L4, Green Roof, Gull Disruption, Walking Fledgling, 13 07 21



QEUH, L4, Green Roof, Gull Disruption, Flying Fledgling, 13 07 21

SIGN OFF

Customer Name

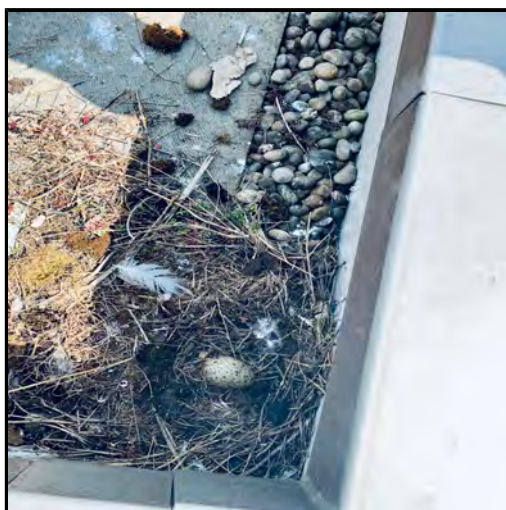
Customer Signature

Technician Signature



Job Status

Complete



QEUH, L4, Green Roof, Gull Disruption, Nest, 13 07 21



QEUH, L4, Green Roof, Access 5, Middle Door, 13 07 21

SIGN OFF

Customer Name

Customer Signature

Technician Signature

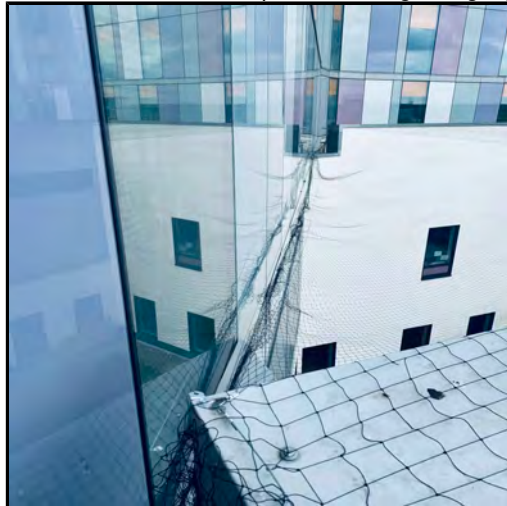
Job Status

Complete





QEUH, L4, Green Roof, Gull Disruption, Walking Fledgling, 13 07 21



QEUH, L4, Green Roof, Potential Net Repairs, Right Net, 13 07 21

SIGN OFF

Customer Name

Customer Signature

Technician Signature



Job Status

Complete



QEUH, L4, Green Roof, Potential Net Repairs, Left Net, 13 07 21



QEUH, L4, Green Roof, Gull Disruption, Nest, 13 07 21

SIGN OFF

Customer Name

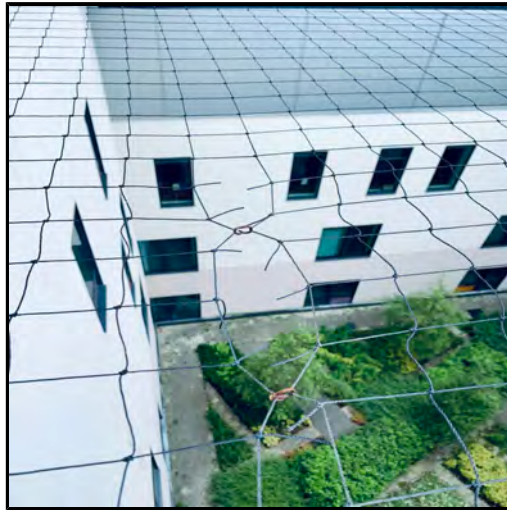
Customer Signature

Technician Signature



Job Status

Complete



QEUH, L4, Green Roof, Potential Net Repairs, Left Net, 13 07 21



QEUH, L4, Green Roof, Acces, Doctor's Office, External Key Required, 13 07 21

SIGN OFF

Customer Name

Customer Signature

Technician Signature

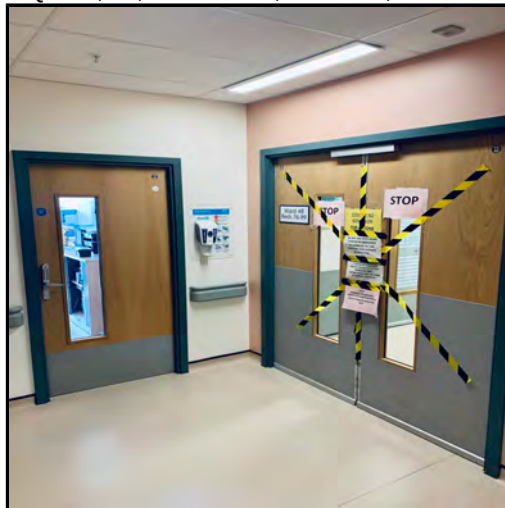


Job Status

Complete



QEUH, L4, Green Roof, Access 4, 13 07 21



QEUH, L4, Green Roof, Access 6, Middle Door, 13 07 21

SIGN OFF

Customer Name

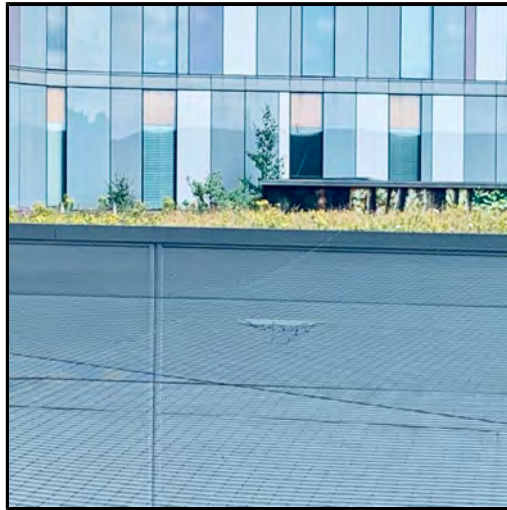
Customer Signature

Technician Signature

Job Status

Complete





QEUH, L4, Green Roof, Potential Net Repairs, Right Net, 13 07 21



QEUH, L4, Green Roof, Access 3, 13 07 21

SIGN OFF

Customer Name

Customer Signature

Technician Signature



Job Status

Complete



QEUH, L4, Green Roof, Access 1, 13 07 21



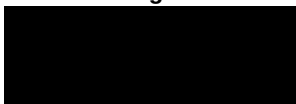
QEUH, L4, Green Roof, Gull Disruption, Flying Fledgling, 13 07 21

SIGN OFF

Customer Name

Customer Signature

Technician Signature



Job Status

Complete



QEUH, L4, Green Roof, Gull Disruption, Flying Fledgling, 13 07 21



QEUH, L4, Green Roof, Gull Disruption, Walking Fledgling, 13 07 21

SIGN OFF

Customer Name

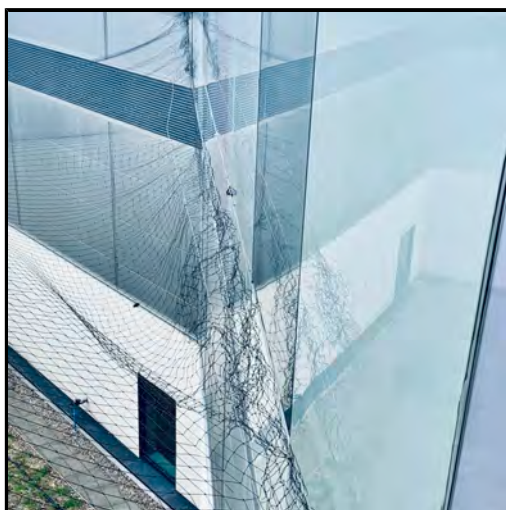
Customer Signature

Technician Signature

Job Status

Complete





QEUH, L4, Green Roof, Potential Net Repairs, Left Net, 13 07 21

SIGN OFF

Customer Name

Customer Signature

Technician Signature



Job Status

Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V26616

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
22/07/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Requested by client to carry out survey for pigeon fouling When carrying out survey found that pigeons were nesting on cable trays above car parking bays and fouling on ground below All fouling and nesting materials removed and deep clean and sanitation carried out 4x hours 2 Men Job completed

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V26849

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
27/07/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Requested by David McDonald to spike ledges at kids A&E ambulance entrance as pigeons are roosting in shelter point Also requested that we spike the high ledges at A&E as pigeons are fouling on the ground below at adults ambulance bays 450 mtrs used in total Labour 2 Men 3 days Job complete

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

A49651673

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V26932

Visit Type
Call out (CHARGEABLE)

Tech
Service Queue

Visit Date
28/07/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
removed and dispatched bird carcass.

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V27258

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
05/08/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Asked to attend QEUH by Frank McGuire to clean up fouling at entrance to kids A & E ambulance entrance. When I arrived noted from previous job I did at this area the pigeons have now moved to the higher up ledges. I have sent Kirsty and Karen details for quotation to be sent. Also carried out deep clean and sanitation at back of maternity with 4mtrs spike installed. Kids A&E clean 2 Men 2 hrs. Maternity clean 2 Men 2 hrs plus 4 mtrs spike and 5 ltrs biocide.

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V27480

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
13/08/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Gull removed from net. Net repairs now needed.

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status

Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V27672

Visit Type
Call out (CHARGEABLE)

Tech
Ross Cowie

Visit Date
20/08/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

Birds

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Good - No Hygiene Issues	No - Not Required	Low

Treatment and Observations

Attended site today to remove a dead pigeon at the PDRU department. Staff member helped located the body and this has been uplifted.

Recommendations

No recommendations at this time

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V27798

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
24/08/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
All feral pigeons removed from site.

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V27784

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
24/08/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
2 carcasses removed from site

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V28146

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
07/09/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Requested by client to carry out seagull spiking to 20 lamppost on multi storey car park level 4 All spiking completed and deep clean and sanitation carried out When carrying out the works spotting A lot of seagulls starting to sit perching on ground now as all lamppost have been spiked

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V28938

Visit Type
Call out (CHARGEABLE)

Tech
JohnJames McCartney

Visit Date
04/10/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Dead seagull removed from balcony garden in neonatal

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V28149

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
15/09/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Requested by Frank McGuire to carry out inspection of kids playground on level 3 When carrying out inspection found that pigeons are sitting /perching on kids play equipment Washed and sanitised all kids equipment and ground below Job complete

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V28147

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
07/09/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Requested by client to carry out pigeon spiking to ledge above front entrance door to kids A&E All spiking carried out and deep clean and sanitation carried out 10mtrs spike materials Labour 2men 1 hr

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUEH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V28179

Visit Type
Call out (CHARGEABLE)

Tech
Gordon Forrest

Visit Date
15/09/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Requested by Frank McGuire to spike off high ledges at kids A&E 50mtrs of spike used to all high ledges around kids A&E Job complete

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V28467

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
17/09/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Pigeon removed from site

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status

Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V29968

Visit Type
Call out (CHARGEABLE)

Tech
Richard Munro

Visit Date
04/11/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Yes - Proofing Required	Nothing to report

Treatment and Observations

I have attended site as reports of pigeon noises above reception area of Maternity. I spoke to staff who said they opened fire exit and got pigeon out. However, at the fire exit at side of Cafe there is netting which has a hole in it. As for the fouling in Gynaecology there is no fouling found on windows or window ledges. There are damaged windows which from the inside looks like bird fouling but is not. Photos attached..

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

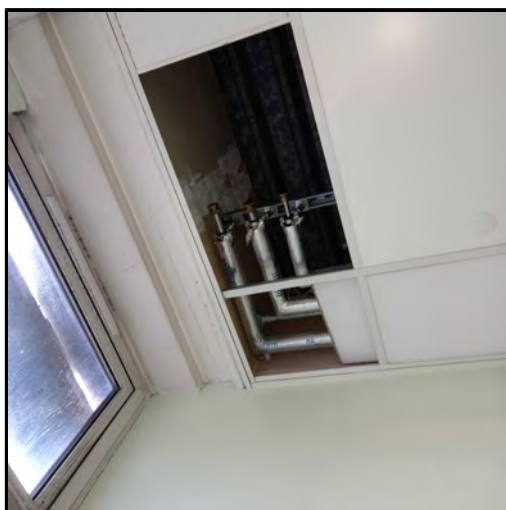


Service Report



Service Report

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete



Service Report



Service Report

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

A49651673



Service Report



Service Report

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

A49651673

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V30122

Visit Type
Call out (CHARGEABLE)

Tech
David Bryden

Visit Date
10/11/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
Pigeon removed from site

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature



Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status
			Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V31212

Visit Type
Call out (CHARGEABLE)

Tech
Iain MacKinnon

Visit Date
28/11/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Low

Treatment and Observations

Visit carried out on 26/11/21. Unable to locate, site unable to advise which plant room. Further info required to resolve.

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.
000329 / V31435

Visit Type
Call out (CHARGEABLE)

Tech
JohnJames McCartney

Visit Date
07/12/2021

PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations

Call out for pigeon fouling on window cill in admin corridor of maternity unit. Wiped a couple of tiny spots of possible fouling from inside of window cill & cleaned outside glass. Not 100% sure is staff ment the lower roof area outside windows which is caked In fouling, will email office regarding this

Recommendations

No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works
VAT Reg No. 992057985

SIGN OFF

Customer Name

Customer Signature

Technician Signature

Job Status
Complete

ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No. 000329 / V31499	Visit Type Call out (CHARGEABLE)	Tech JohnJames McCartney	Visit Date 13/12/2021
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PEST ACTIVITY OBSERVED DURING INSPECTION

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices. Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of good practice. Yes

Hygiene	Proofing	Risk
Nothing to report	Nothing to report	Nothing to report

Treatment and Observations
No magpie found on site

Recommendations
No recommendations provided

Pesticide/Materials Used

Invoice/Payment Details
Please make cheques payable to GP Environmental Ltd Payment due immediately on completion of works VAT Reg No. 992057985

SIGN OFF

Customer Name	Customer Signature	Technician Signature	Job Status Complete
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ATTACHMENTS

SIGN OFF			
Customer Name	Customer Signature	Technician Signature	Job Status Complete



Customer	NHS GGC	Site Address	QEUH, 1345 Govan Road, Glasgow, G51 4TF
Works Requested by	Colin McKechnie	Area of Works	MSCP
Contact Number	[REDACTED]	Site Contact	Colin McKechnie
Date	31.12.2021	Site Contact Number	[REDACTED]
Email	Colin.McKechnie [REDACTED]	GP Surveyor	A. Bryden

Ref:- Supply and Installation of Heavy Duty (19mm gauge) Bird Exclusion and Safety Netting to Vehicle Entrance and Exit Spiral Roadway Side and Top Elevations – MSCP P1 + P2, QEUH, 1345 Govan Road, Glasgow, G51 4TF

Dear Colin,

Further to our site inspections I confirm our recommendations and fees to provide the above noted works.

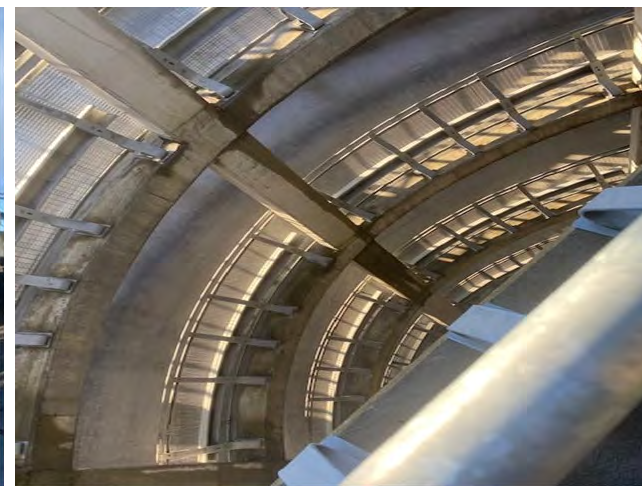
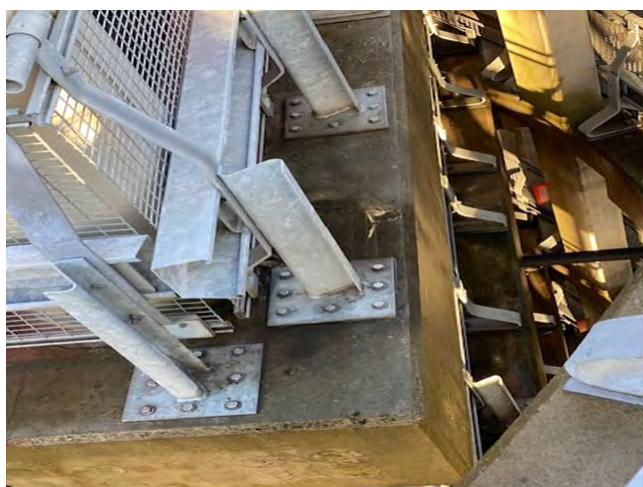
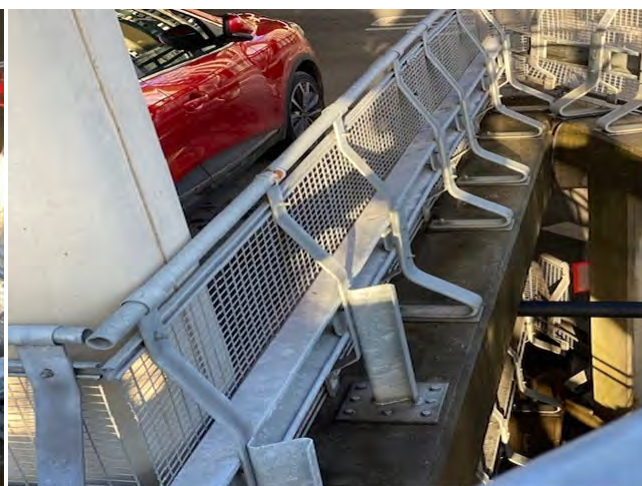
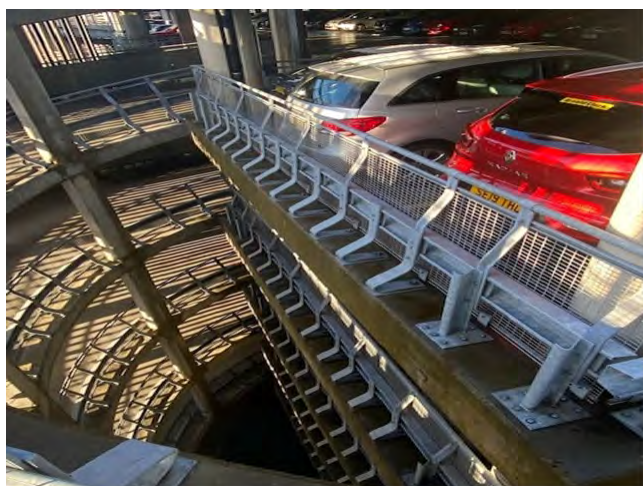
A. Observations and Works

- The Internal Elevation (side), of the Spiral Entrance and Exit Access Roadways, plus the Rear Flat Elevation and Top of these structures contain open spaces which could present a Health & Safety Fall Risk.
This issue is present in both MSCP P1 and P2.

See photographs of the issues associated with each car park below:-

MSCP P1

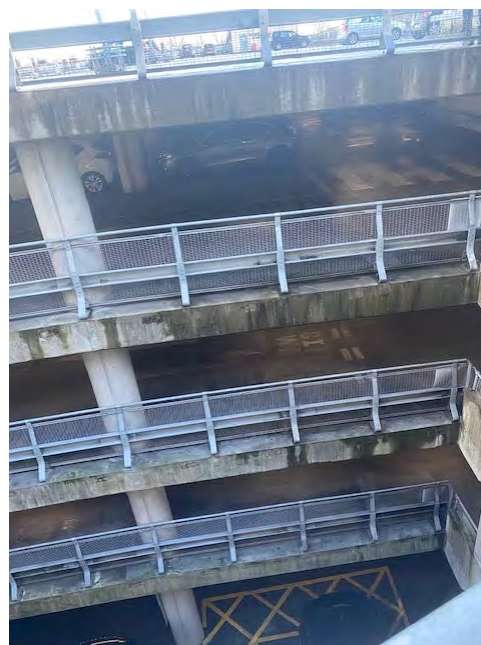
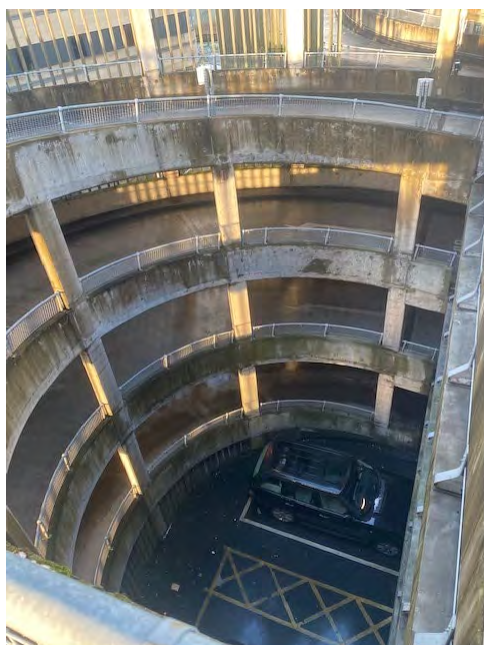




MSCP P2

GP Environmental Ltd 16-18 Overnewton Street, Glasgow, G3 8RX.
Tel: 0845 310 5506 Fax: 0845 310 5507

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- To install 19mm gauge bird exclusion safety netting to enclose the open spaces within the Entrance and Exit Roadway Structures noted above.
- The net installations would envelope the fall risk open spaces for each car park as noted below:-

MSCP P1 – Entrance and Exit

1. Flat rear and sides of structure from Level 1 – Level 5.
2. The spiral roadway inner elevation from Level 1 – Level 5.
3. The open top of the structures from Level 6 – Level 5.

MSCP P2 – Entrance and Exit

1. Flat rear elevation from Level 1 – Level 3.
 2. The spiral roadway inner elevation from Level 1 – Level 3.
 3. The open top of the structures from Level 4 – Level 3.
- To use appropriate fixtures and fittings to secure stainless steel tension wire, to which all nets are attached and held taut.
 - To deliver the works via our Specialist Bird Control Technicians using appropriate access equipment as necessary.
 - To carry out the installation involving a Works Programme designed to minimise any disruption to the MSCP daily usage.

Fully Comprehensive RAMS and Works Programme would be Provided and Agreed prior to Commencement of Works.

I hope the above meets with your requirements, however, should you need any further information or clarification please do not hesitate to contact me on [REDACTED].

Best Regards,

Allan Bryden B.Sc.
Operations Director
GP Environmental Ltd

Scottish Hospitals Inquiry

Statement of Uncontroversial Facts Concerning Cases of Cryptococcus

The Scottish Hospitals Inquiry considers that the following facts are not in dispute:

Patient A – As considered in the Report of the Cryptococcus Sub-Group 5th April 2022

1. That Patient A was an adult.
2. That in 2016, Patient A was diagnosed with a form of cancer.
3. That Patient A was a patient in Ward 4C of the Queen Elizabeth University Hospital for 19 days from November 2018 until they were discharged in December 2018.
4. That Patient A was re-admitted to Ward 4C of the Queen Elizabeth University Hospital the following day in December 2018.
5. That in November 2018, Patient A tested positive for Cryptococcus Neoformans.
6. That Patient A tested positive for Cryptococcus Neoformans by way of positive blood cultures.
7. That NHS Greater Glasgow and Clyde accept that Patient A is a confirmed case of Cryptococcus Neoformans associated with the Queen Elizabeth University Hospital.

Patient B As considered in the Report of the Cryptococcus Sub-Group 5th April 2022

8. That Patient B was a child.
9. That Patient B had been diagnosed with a form of cancer.
10. That Patient B was a patient in Ward 2A of the Royal Hospital for Children in the latter part of 2018.
11. That in 2018, Patient B was transferred from Ward 2A of the Royal Hospital for Children to Ward 6A of the Royal Hospital for Children.
12. That in 2018, Patient B was transferred from Ward 6A of the Royal Hospital for Children to the Paediatric Intensive Care Unit of the Royal Hospital for Children.
13. That Patient B tested positive for Cryptococcus Neoformans by way of positive blood cultures taken in 2018.
14. That Patient B had been a patient in the Queen Elizabeth University Hospital four months and three weeks before testing positive for Cryptococcus Neoformans.
15. That the result of the blood cultures taken from Patient B in 2018 which showed a positive result for Cryptococcus Neoformans were not available until post-mortem.
16. That NHS Greater Glasgow and Clyde accept that Patient B is a confirmed case of Cryptococcus Neoformans associated with the Queen Elizabeth University Hospital.

Patient C - As referred to in Cryptococcus IMT Expert Advisory Sub-Group Minutes 26 November 2020

17. That Patient C is an adult.
18. That Patient C was a patient in Ward 8D of the Queen Elizabeth University Hospital for 6 days from November 2017 to December 2017.
19. That in August 2018 Patient C tested positive for Cryptococcus Neoformans at a hospital within Greater Glasgow and Clyde that was not of the Queen Elizabeth University Hospital.
20. That Patient C tested positive for Cryptococcus Neoformans by way of positive blood cultures.
21. That Patient C had been a patient in the Queen Elizabeth University Hospital nine months and one week before testing positive for Cryptococcus Neoformans.
22. That NHS Greater Glasgow and Clyde do not accept that Patient C is a confirmed case of Cryptococcus Neoformans connected with the Queen Elizabeth University Hospital.

Patient D – As referred to in Cryptococcus IMT Expert Advisory Sub-Group Minutes 26 November 2020

23. That Patient D was an adult.
24. That Patient D was a patient in Ward 11A of the Queen Elizabeth University Hospital for two days in April 2018.
25. That on August 2018, Patient D tested positive for Cryptococcus Neoformans.
26. That Patient D tested positive for Cryptococcus Neoformans by way of positive blood cultures.
27. That NHS Greater Glasgow and Clyde do not accept that Patient D is a confirmed case of Cryptococcus Neoformans connected with the Queen Elizabeth University Hospital.

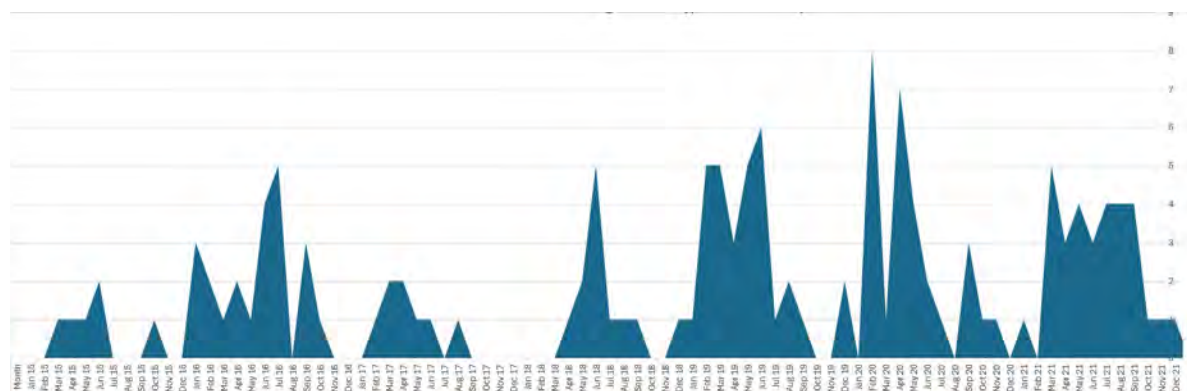
Patient E – As referred to in IMT of 2nd July 2020

28. That Patient F was a child.
29. That from January 2020, Patient F was a patient in Ward 6 of the Royal Hospital for Children.
30. That in early 2020, Patient F was diagnosed with a form of cancer.
31. That Patient F was treated by way of surgery followed with chemotherapy.
32. That in March 2020, Patient F was discharged from the Royal Hospital for Children.
33. That Patient F continued to attend at the Royal Hospital for Children for treatment following their discharge.
34. That in June 2020, Patient F tested positive for Cryptococcus Neoformans by way of positive blood cultures.
35. That the blood cultures taken from Patient F showed a faint positive for Cryptococcus Neoformans.

36. That Patient F was treated for *Cryptococcus Neoformans* and was discharged.
37. That on 2 July 2020 an Incident Management Team was formed as a result of the positive test for *Cryptococcus Neoformans* in Patient F.
38. That on 9 July 2020, the Incident Management Team which had been formed was closed by HIIORT.
39. That later in July 2020 following the closure of the Incident Management Team, Patient F tested positive for *Cryptococcus Neoformans* by way of further positive blood cultures.
40. That following this further positive test in respect of Patient F, no further Incident Management Team or infection control reporting action was taken by NHS Greater Glasgow and Clyde.
41. That NHS Greater Glasgow and Clyde do not accept that Patient F is a confirmed case of *Cryptococcus Neoformans* connected with the Queen Elizabeth University Hospital.

Callouts by GP Environmental Services

42. The Inquiry Team has counted all call outs and quotations for works to GP Environmental Ltd to QEUH/RHC in respect of pigeons each month from January 2015 to October 2022 from the material supplied by GP Environmental Ltd and now contained in Bundle 24, Volume 1, Documents 1 to 204 and have plotted that data into the following chart:



PEST CONTROL REPORT

Site

QEUH / RHC

P/Code

CON/JOB No

Site No

Date _____

Call Type

☐ R ☐ M ☐ C ☐ GA ☐ F ☐ B

R C F O J O

$$[W] \quad [5P] \quad [PA] \quad [BD5] \quad [C]$$

L	M	H	H	R
---	---	---	---	---

11	11	14	18
14	1	18	1

RISK ASSESSMENT

Description

You should consider all risks before commencement of any works. If there are no risks then leave this section blank

Hazard

Risk

Who can be Harmed

Control Measures

FINDINGS

2x pigeon carcass retrieved
from Childrens Hosp X-ray
courtyard.

RECOMMENDATIONS

This area is heavy with
fouling and pigeons are
very active here. I would
recommend this area is
cleaned + sanitised and
that the area is protected
with bird repellent net
to stop pigeons access
this area.

ACTIONS TAKEN, DATE & SIGN

Visit Number () of ()

Pesticides used (state active ingredient), Quantity used

TECHNICIAN
SHORT NAME

I	M	A	C	K	I	N	N	O	N
---	---	---	---	---	---	---	---	---	---

PRINT
NAME

ALICE HUGHES

SIGNED BY
TECHNICIAN

SIGNED FOR
CUSTOMER



Customer	NHS Greater Glasgow and Clyde	Site Address	Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF
Works Requested by	Frank Maguire	Area of Works	Feral Pigeon Infestation
Contact No.	[REDACTED]	Site Contact	Frank Maguire
Date	03.02.2020	Site Contact No.	[REDACTED]
Email	Frank.McGuire@nhs.uk	GP Surveyor	A Bryden

Ref – Significant Feral Pigeon Infestation at and around Maternity and RCH at the QEUH, Glasgow.

Dear Frank,

Further to my recent site meeting with yourself I confirm our recommendations and price to provide a programme of works which will have a major affect on the existing pest bird population.

A. Survey/Recommendations

A large population of feral pigeons are present at and around Maternity and RCH. The most obvious breeding site being the hollow beams and partially enclosed beams/ledges below the Helipad.

The s level of pigeon numbers are now posing a Significant Health and Safety Issue in many locations of the site involving walkways, plantrooms, ledges round the external structure of the Main Hospital Building, Maternity Block , RCH, etc and within site loading bays.

Control/Eradication Recommendation.

To provide a cost-effective feral pigeon reduction and control solution GP Environmental recommend the implementation of a pigeon trapping programme.

This Trapping programme would take place at various discrete/hidden roof locations across RCH and Maternity (approximately ten (10))

The programme involves the use of rectangular pigeon traps/cages in which pigeons enter to feed on a grain bait laid by a GPE Bird Control Technician. The birds enter through one way access points and become caged within the trap.

A GPE fully qualified pest control technician subsequently removes the trapped birds to humane dispatch and appropriate disposal.

The trapping programme would take place on a daily basis (Monday – Friday) over a four (4) week period. The first week would be pre-baiting, followed by another three (3) weeks consisting of two (2) weeks trapping and another one (1) week pre-baiting. All trapped feral pigeons would be humanely dispatched and disposed of in a discrete and appropriate way on a daily basis.

- I. Week 1 Pre-baiting
- II. Week 2 Live Trapping Programme
- III. Week 3 Live Trapping Programme
- IV. Week 4 Pre-baiting/Live Trapping Programme

A daily report would be submitted detailing the number of trapped birds that were humanely dispatched from each of the site ten (10) cages.

After the last visit a Comprehensive Report would be collated detailing total numbers of bird humanely despatched and percentage of existing flock removed.

GP Environmental would expect to remove at least 80% of the feral pigeon population in this area during a normal trapping programme.

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of works.

Best regards,

Allan Bryden B.Sc.
Operations Director
GP Environmental Ltd

Scottish Hospitals Inquiry

Statement of Additional Information Concerning Cases of Cryptococcus

The Scottish Hospitals Inquiry has received the following information regarding potential cases of Cryptococcus. This additional information has been provided to the Inquiry under a Request for Information that will not be published by the Inquiry having regard to the potential personal identifiable information contained therein.

Please note that the additional information is additional to the cases narrated in the Statement of Uncontroversial Facts Concerning Cases of Cryptococcus.

The Inquiry considers the following to be an accurate representation of the position:

Patient 1

1. That Patient 1 tested positive for Cryptococcus Neoformans at another hospital within Greater Glasgow and Clyde that is not the Queen Elizabeth University Hospital, having attended QEUH/ RHC as a patient, be it as a day patient, inpatient or for any other visit or stay as a patient, in the two-year period prior to them testing positive for Cryptococcus infection(s).

Patient 2

2. That Patient 2 was a patient at Queen Elizabeth University Hospital in the first quarter of 2024 initially for approximately 4 days.
3. That Patient 2 was subsequently readmitted to Queen Elizabeth University Hospital.
4. That Patient 2 tested positive for Cryptococcus Neoformans by way of positive blood cultures and CFS. It was subsequently confirmed that yeasts taken from Patient 2 prior to positive bloody cultures and CFS, but not processed, were confirmed to be Cryptococcus Neoformans.
5. No Root Cause Analysis was carried out in respect of this case.

Patient 3

6. That Patient 3 was a patient at Queen Elizabeth University Hospital for approximately one month in early/mid 2024.
7. That Patient 3 was a patient at Queen Elizabeth University Hospital for one night in early 2024, and for approximately 9 days in 2023.
8. That Patient 3 tested positive for CFS Cryptococcal antigen in mid-2024. Patient was treated for Cryptococcal meningitis.
9. No Root Cause Analysis was carried out in respect of this case.

Patient 4

10. That Patient 4 was a patient at Queen Elizabeth University Hospital for a period of approximately two weeks and a separate period of approximately one month in 2023.
11. That Patient 4 was a patient at Queen Elizabeth University Hospital for two separate admissions for around two weeks each in 2024, prior to admission in the middle of 2024.
12. That Patient 4 tested positive for CFS Cryptococcal antigen in mid-2024. Positive yeasts were noted.
13. No Root Cause Analysis was carried out in respect of this case.

In respect of patients 2, 3 and 4, NHS GGC have advised that after detailed review by Infection Prevention and Control Doctors a decision was made that that none of the NIPCM chapter 3 reporting criteria were met for any of the cases and no further reporting action was taken.



SCOTTISH HOSPITALS INQUIRY
**Bundle of documents for Oral hearings commencing from 19 August 2024 in
relation to the Queen Elizabeth University Hospital and the Royal Hospital for
Children, Glasgow**
**Bundle 24 - Documents referred to in the Expert Report by Allan Bennett
regarding Cryptococcus, and Supporting Documentation**
Volume 2